



Hyundai Motor America
P.O. Box 20839
Fountain Valley, CA 92728-9937

NHTSA Recall Number: 21V-00M
Hyundai Recall Number: 216

IMPORTANT SAFETY RECALL

2021 Elantra, 2020 – 2021 Santa Fe, and 2021 Sonata
Windshield Mounting

This is an important Safety Recall.

- Please contact your nearest Hyundai dealer to schedule the repair as soon as possible.
- This repair will be performed at **NO CHARGE** to you.
- For updated information, you can visit:
www.HyundaiUSA.com/Campaign216

This notice applies to your Hyundai, VIN:

Dear

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Hyundai has decided that a defect, which relates to motor vehicle safety, exists in certain 2021 Elantra, 2020 – 2021 Santa Fe, and 2021 Sonata vehicles in the U.S. and Canadian markets. Hyundai is initiating recall campaign 216, a safety recall, to repair a condition involving the windshield assemblies. Hyundai is conducting this action to ensure the safety of its vehicles for Hyundai customers. Our records indicate that your vehicle is affected by this campaign.

What is the problem?

The subject vehicles may have been assembled with non-conforming clear coat paint which could lead to inadequate adhesion of the front windshield to the vehicle structure. A windshield that is not adequately retained may detach in a crash, which could increase the risk of injury.

What will Hyundai do?

Your Hyundai dealer will perform a removal of the front windshield panel and reinstall it with properly formulated material per standard repair procedures. This procedure will be performed at **NO CHARGE** to you.

What should you do?

Please contact your nearest Hyundai dealer to schedule this procedure by visiting www.HyundaiUSA.com/us/en/dealer-locator or calling 1-855-371-9460.

The actual time required to perform this procedure on your vehicle may take 1 – 2 hours. Therefore, we recommend scheduling a service appointment to minimize inconvenience.

If you have other questions

If you require further assistance, you may contact the Hyundai Customer Care Center at 1-855-371-9460. If you believe that the dealer or Hyundai has failed or is unable to remedy the defect without charge, or within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, D.C. 20590, or call the toll-free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <https://www.safercar.gov>.

Thank you for your attention to this important safety matter. We apologize for any inconvenience this may have caused you.

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If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Reimbursement Notification

If you paid for repairs related to this recall prior to receiving this notification letter, you may submit your reimbursement request electronically or obtain additional information at www.HyundaiUSA.com/Campaign216 or 1-855-371-9460.

No longer own this vehicle?

Changes to your name, address, or if you no longer own this vehicle — Update your information online at:

<https://owners.hyundaiusa.com/content/myhyundai/us/en/contact-us/update-vehicle-ownership.html>

You can easily connect to this web page by using your cell phone to point your camera (or QR code reader app) at the code below. Then select the link which will be displayed on your phone.

