



The People You Know. The Products You Trust.

Important Safety Recall

This notice applies to your vehicle, **Schwarze A-Series CNG (Compressed Natural Gas) Street Sweeper**,
VIN: _____

December 2021

Dear **Schwarze Customer**,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Alamo Group Inc. has decided that a danger of fire can occur on certain Schwarze MY 2012-2020 A7 CNG, A8 CNG and A9 CNG street sweepers with horizontal exhaust systems, including the VIN shown above. As a result, Schwarze is conducting this safety recall. We apologize for this inconvenience. We are committed to your safety and satisfaction with our products, and we request that you remedy your vehicle promptly.

IMPORTANT

- Your street sweeper is involved in a safety recall 21V-00G to install a tailpipe and hanger to extend and redirect the exhaust behind the sweeping head.
- A remedy is available now.
- You should contact your local Schwarze dealer or Schwarze's Warranty Department to arrange for this free remedy.

Why is your vehicle being recalled?

On certain CNG A-Series sweepers, the horizontal exhaust tailpipe may be too short, such that if the operator allows debris to buildup in front of the sweeping head, to where it comes in contact with the exhaust outlet, a fire can occur.

What will we do?

Remedy parts are available now. Dealers will install Exhaust Extension Kit (206B93) to add a 56" exhaust tailpipe, so that the tailpipe extends the exhaust outlet beyond the backside of the sweeping head. . This service will be performed on your vehicle **free of charge**. The repair takes about 1 hour to complete.

- What should you do?** Please contact your local Schwarze dealer to schedule your remedy appointment. If you are not sure who your local Schwarze dealer is, please contact the Schwarze Warranty Department at 800-879-7934 or warranty@schwarze.com and we will identify your closest dealer.
- What if you no longer own the sweeper?** Please contact the Schwarze Warranty Department at 800-879-7934 or warranty@schwarze.com. Please also report the identity of the new owner, if known to you.
- What if you have already paid for this repair?** If you have already paid for repairs for the solution, you may submit those charges for reimbursement to the Schwarze Warranty Department, which can be reached at 800-879-7934 or warranty@schwarze.com.
- Who should you contact if you have further questions or concerns?** Please contact the Schwarze Warranty Department at 800-879-7934 or warranty@schwarze.com.

If after contacting Schwarze you are still not satisfied we have done our best to remedy this noncompliance, without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration (NHTSA), 1200 New Jersey Avenue, SE, Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to <http://www.safercar.gov>. The NHTSA Campaign Number for this recall is xxx-xxx

NHTSA regulations require that any vehicle lessor receiving a notice of a defect pertaining to any leased motor vehicle must forward the notice to the lessee within 10 days.

Thank you for your attention to this important matter; your safety is our first concern.

Sincerely,



Joe Hendrickson
Vice President of Sales, Marketing,
and Customer Service
Schwarze Industries, Inc.