

March 2021
FL872A
NHTSA #21V-007

IMPORTANT SAFETY RECALL

See enclosed VIN list.

Subject: Cascadia Bridgestone Steer Tire Failures

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Daimler Trucks North America LLC (DTNA), on behalf of its Freightliner Trucks Division, has decided that a defect that relates to motor vehicle safety exists on specific Model Year 2020-2022 Freightliner Cascadia model vehicles, manufactured February 5, 2019, through January 6, 2021, equipped with Bridgestone R284, R268, or R283S ECOPIA steer axle tires, in conjunction with a specific air dam.

On certain trucks, the tread on the steer axle tires could separate while driving. If this happens, the tire could fail and suddenly lose air pressure. A tire failure could cause a loss of control and increase the risk of a crash. Note: This recall only affects trucks equipped with Bridgestone R284, R268, or R283S ECOPIA tires, in conjunction with a specific air dam.

The Bridgestone steer tires will be replaced, as necessary. DTNA recommends that drivers should pay special attention to tire inflation, loading, and make extra inspections of the tire tread and sidewall before and after each trip. Repairs will be performed by Daimler Trucks North America authorized service facilities.

To complete the Recall the following options are available:

- Contact an authorized Daimler Trucks North America dealer to perform the repair.
- Contact one of the following four tire service locations using the map and contact details on the final page of this owner notice (McCarthy Tire Service, Parkhouse Tire, Pomp's Tire Service, or Southern Tire Mart).
- Note: Available replacement tire brands include **BF Goodrich, Continental, Goodyear, Hankook, Michelin, and Yokohama**. If you require a specific tire brand please ensure availability with the repairing location prior to scheduling the repair.

If you choose to visit an authorized Daimler Trucks North America dealer to perform the recall please call the dealership and ensure that replacement tires are available. To locate an authorized DTNA dealer, go to Daimler-TrucksNorthAmerica.com/contact-us/. Scroll down to "Locate a Dealer," and select the appropriate brand. The Recall will take approximately one hour and will be performed at no charge to you. You may also confirm your vehicle's involvement in this recall at this URL: <https://dtna-dlrinfo.prd.freightliner.com:48518/VinLookup/vin-module/getVinLookupPage>.

You may be liable for any progressive damage that results from your failure to complete the Recall within a reasonable time after receiving notification.

If you do not own the vehicle that corresponds to the identification number(s) which appears on the Recall Notification, please return the notification to the Warranty Campaigns Department with any information you can furnish that will assist us in locating the present owner. If you have leased this vehicle, Federal law requires that you forward this notice to the lessee within 10 days. If you are a subsequent stage manufacturer, Federal law requires that you forward this notice to your distributors and retail outlets within five working days. If you have paid to have this recall condition corrected prior to this notice, you may be eligible to receive reimbursement. Please see the reverse side of this notice for details.

If you are not able to have the defect remedied without charge and within a reasonable time, you may wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the Vehicle Safety Hotline at (888) 327-4236 (TTY: 800-424-9153); or to <http://www.safercar.gov>.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.

WARRANTY CAMPAIGNS DEPARTMENT

Enclosure

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Transport Canada #2021-007

Reimbursement to Customers for Repairs Performed Prior to Recall

If you have already **paid** to have this recall condition corrected you may be eligible to receive reimbursement.

Requests for reimbursement may include parts and labor. Reimbursement may be limited to the amount the repair would have cost if completed by an authorized Daimler Trucks North America LLC dealer. The following documentation must be presented to your dealer for consideration for reimbursement.

Please provide original or clear copies of all receipts, invoices, and repair orders that show:

- The name and address of the person who paid for the repair
- The Vehicle Identification Number (VIN) of the vehicle that was repaired
- What problem occurred, what repair was done, when the repair was done
- Who repaired the vehicle
- The total cost of the repair expense that is being claimed
- Proof of payment for the repair (such as the front and back of a cancelled check or a credit card receipt)

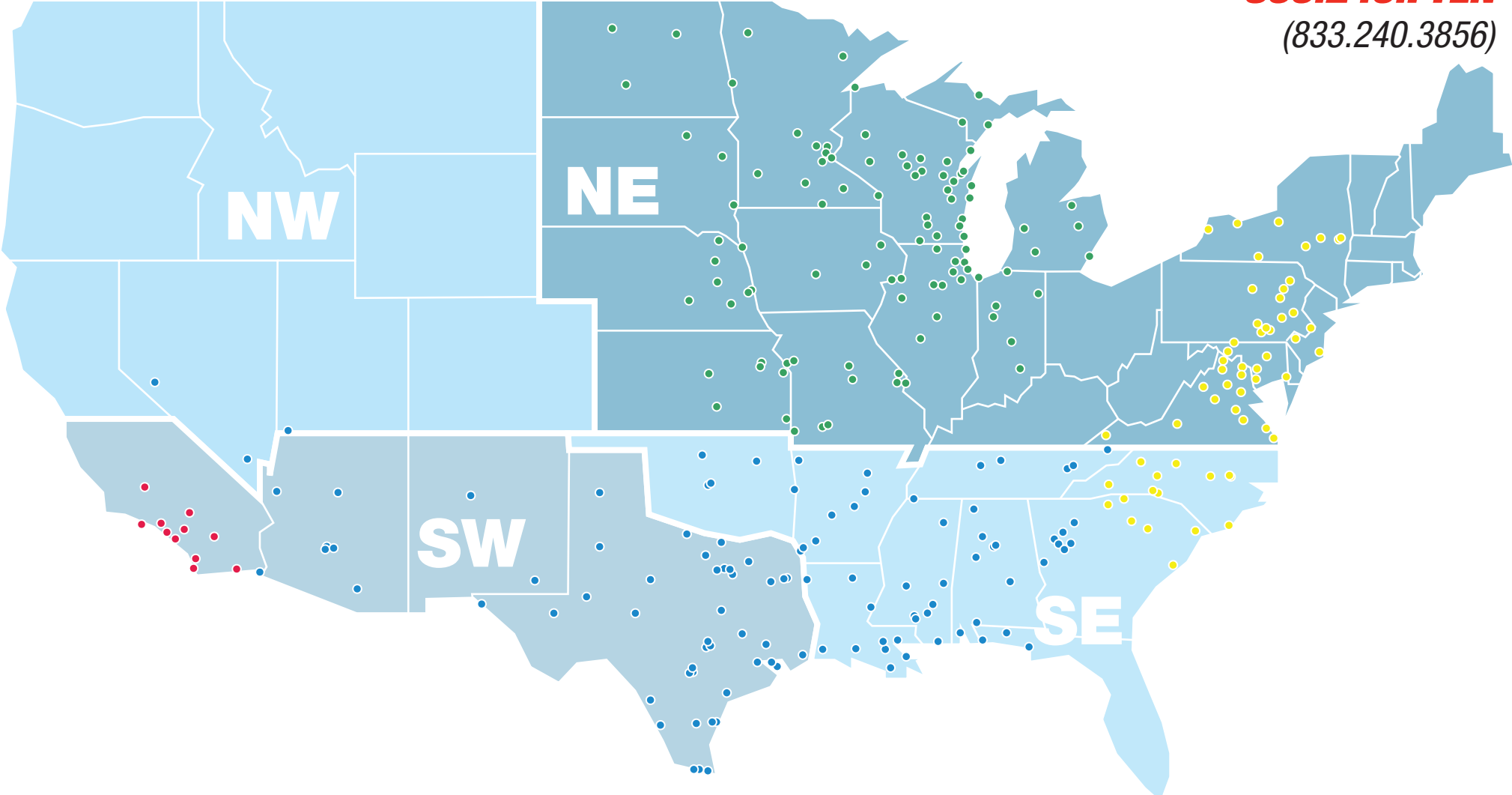
Reimbursement will be made by check from your Daimler Trucks North America LLC dealer.

Please speak with your Daimler Trucks North America LLC authorized dealer concerning this matter.

Call for Your Nearest Location

833.240.FTLN

(833.240.3856)



● Parkhouse Locations
ParkHouseTire.com

● Southern Tire Mart Locations
STMTires.biz

● Pomp's Locations
PompsTire.com

● McCarthy Tire Locations
McCarthyTire.com