

IMPORTANT SAFETY RECALL



COOPER TIRE & RUBBER COMPANY
Findlay, Ohio 45840 419-423-1321

September 21, 2021

NHTSA Recall No. – 21T014

Dear Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Cooper Tire & Rubber Company has decided that a defect which relates to motor vehicle safety exists in certain Cooper tires, as identified in the table below.

Product Name	Size	DOT Serial Number	Brand
Evolution H/T	245/70R16	UT 9H 1J9 1723	COOPER

The DOT identification number is molded into each tire, and is composed of a DOT sequence, followed by a four-digit DOT date code. As an example, the following illustration shows what this number would look like for one of the affected tires. For this tire, the DOT sequence begins with UT9H1J9 --- and ends with a date code (2-digit week and 2-digit year), which is 1723, as seen in the example below.



You are receiving this letter because our records indicate that you may have purchased one or more of the recalled tires. The tires date code portion of the Tire Identification Number (TIN) incorrectly states the week and year of manufacture on the outside sidewall of the tire. The last four digits of the TIN are incorrectly marked 1723. A consumer who has one of these tires could believe it was manufactured in 2023 when it was manufactured in 2017. This incorrect marking could cause the tire to be used beyond its recommended service life, increasing the risk of tire failure and crash.

Cooper Tire & Rubber Company is recalling all of the tires with the identification numbers in the table above. To ensure your safety and satisfaction with our product, we will replace the tire(s) with the same or substantially similar tires, for **FREE** within one-hundred and eighty (180) days after (i) receipt of this letter or (ii) notice that a replacement tire is available. It is expected that replacement tires will be available at the time of the inspection. However, if the tires are not available at the time of inspection, they will be available within twenty-one (21) days. After expiration of the one-hundred and eighty (180) day period, tires will be replaced under our normal adjustment policy.

The time required to determine if the tire is subject to recall is only a few minutes and approximately thirty (30) minutes per tire if replacement is required. The actual time at the dealership may vary depending on their workload.

Should any questions or problems arise while your tires are being inspected or replaced, please call the Cooper Tire Consumer Relations Department at 800-854-6288. In the event you believe we have failed to or are unable to replace your tire(s) without charge to you, as described above, within a reasonable

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time, you may submit a complaint to the Secretary of Transportation at the following address: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590, or phone NHTSA's toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153; or go to <http://www.safercar.gov>).

If you've had your tires replaced before you received this letter, you may be eligible to receive reimbursement for the cost. For more information, contact the Cooper Tire Consumer Relations Department at 800-854-6288.

Please see your dealer immediately for free replacement of the recalled tires.

We apologize for any inconvenience this safety recall may cause you and thank you for your attention to this important matter. Your continued satisfaction is of the utmost importance to Cooper Tire.

Sincerely,

A handwritten signature in blue ink, appearing to read "William N. G. Geaman, Jr.", is written over a horizontal line. The signature is enclosed in a thin black rectangular border.

William N. G. Geaman, Jr.
Manager, Consumer Quality Systems