



Bridgestone Americas Tire Operations, LLC
 200 4th Avenue South
 Nashville, TN USA 37201

September 17, 2021

NHTSA ID: 21T012

IMPORTANT SAFETY RECALL

Dear Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Bridgestone Americas Tire Operations, LLC (“BATO”) has determined certain Bridgestone and Firestone tires, identified in the table below, fail to conform with Federal Motor Vehicle Safety Standard (FMVSS) No. 139, *New pneumatic radial tires for light vehicles*. These tires were sold in both the original equipment and replacement tire markets. BATO has initiated a safety recall of these tires. You are receiving this letter because BATO’s records indicate that you have purchased these tires or a new vehicle equipped with these tires.

WHAT IS THE PROBLEM?

Bridgestone has determined a small quantity of tires may have sustained a small pinhole in the outward-facing sidewall during the tire marking process. Affected tires with a pinhole penetrating the tire inner liner may slowly leak air. As such, these tires may not comply with FMVSS No. 139. If left undetected and/or unaddressed, this slow leak could affect tire performance and increase the risk of a crash.

WHAT PRODUCTS ARE INVOLVED?

This recall involves eight (8) tires in the following tire lines and sizes:

Description	Bridgestone Dueler H/L 422 Ecopia	Firestone Destination LE3	Bridgestone Dueler H/L Alenza	Bridgestone Turanza EL440	Bridgestone Ecopia H/L 422 Plus
Size	P245/60R18 104T	225/65R17 102H	275/55R20 113T	235/60R18 103H	235/55R20 102V
Tire Identification Number (TIN)	7XVD4232821	17X2YLE322821	7XY1DH72821	7X45JB22821	7X8AEC12821

If you recently purchased any of the tires listed above, or a new vehicle equipped with these tires, your tires may be affected. Affected tires will have the numbers “2821” as the last four digits in the 11- or 13-digit Tire Identification Number (“TIN”). The TIN will be preceded by the letters

“DOT” and can be found on the lower portion of the outward-facing sidewall near the wheel rim (as shown in the photo below):



Because not all identified tires are affected by the condition, please see the “WHAT SHOULD YOU DO” portion of this letter for further instructions to determine whether your tires are affected and should be returned.

WHAT SHOULD YOU DO?

Not all the tires listed in the table above contain the pinhole condition. As such, BATO has developed inspection instructions that may be used to determine if your tires are affected by this issue. Inspection instructions, including a how-to video, are available at:

<https://www.bridgestoneamericas.com/en/tire-recall-information/august-2021>.

If you are unable to perform the inspection or are uncertain as to whether a pinhole exists in your tire, you may bring your vehicle to a Bridgestone company-owned retail store or a Bridgestone/Firestone authorized retail location for a free tire inspection. To locate an authorized Bridgestone retailer near you, please visit <https://www.bridgestonetire.com/dealer>.

Any tire with a pinhole condition will be replaced with a comparable Bridgestone or Firestone tire at no charge to you. Replacement tires are currently available. This recall will remain open through March 18, 2022.

Important Note: The pinhole may not completely penetrate a tire’s sidewall. If so, a tire may not lose air and your vehicle’s tire pressure monitoring system (“TPMS”) (if so equipped) may not alert to warn you of the sidewall condition. The only way to fully determine if a tire must be replaced is to visually inspect the sidewall to determine if a small hole is present near or within the first digit of the TIN Date Code. As shown in the photo below, the pinhole (if present) will always be located near the top of or within the first “2” of the 2821 date code. Again, if you are unable to perform the inspection or are uncertain as to whether a pinhole exists in your tire, you may bring your vehicle to a Bridgestone company-owned retail store or a Bridgestone/Firestone authorized retail location for a free tire inspection.



Federal law requires that any vehicle lessor receiving this notice must forward a copy of this notice to the lessee by First Class Mail within ten days of your receipt of this notice.

PROBLEMS OR CONCERNS?

If you have any problems or concerns about this recall, or if your Bridgestone company-owned retail store or Bridgestone/Firestone authorized retailer does not make the necessary replacements free of charge, please call 1-800-847-3272.

You may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>, if you believe that BATO or an authorized Bridgestone retailer has failed or is unable to provide a remedy without charge within a reasonable time.

We regret the inconvenience that this recall may cause you. Safety is a core value at Bridgestone and we appreciate your quick attention to inspect your tires and ensure your driving safety.

Thank you for your cooperation.

Bridgestone Americas Tire Operations, LLC