

# IMPORTANT SAFETY RECALL



COOPER TIRE & RUBBER COMPANY  
Findlay, Ohio 45840 419-423-1321

March 12, 2021

NHTSA Recall No. – 21T-002

Dear Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Cooper Tire & Rubber Company ("Cooper Tire") has decided that a defect which relates to motor vehicle safety exists in certain Cooper tires, as identified in the table below.

Product Name	Size	DOT Serial Number	Brand
Cooper Adventurer H/T	275/65R18	UT YJ 1HL 2218-2418, 2918-3218, 4218-4418, 0219-0819, 1519-1719, 1919-2419, 3019-3919 & 4719	COOPER
Cooper Adventurer A/T	275/65R18	UT YJ 1CM 3218, 4318-4418, 0219-0719, 1119-1419, 1919-2319, 3619-3719, 4219-4319 & 4519-4719	COOPER

The DOT identification number is molded into each tire, and is composed of a DOT sequence, followed by a four-digit DOT date code. As an example, the following illustration shows what this number would look like for one of the affected tires in the chart above (Cooper Adventurer H/T, Size 275/65R18). For this tire, the DOT sequence begins with UTYJ1HL --- and ends with a date code (2-digit week and 2-digit year), which could be between 2218-2418, 2918-3218, 4218-4418, 0219-0819, 1519-1719, 1919-2419, 3019-3919 or 4719, inclusive. In the example below it is 2218.



You are receiving this letter because our records indicate that you may have purchased one or more of the recalled tires from The Pep Boys: Manny, Moe & Jack ("Pep Boys"). The affected tires may lead to a **crash**. Bulges or separations in the sidewall area of the tire may develop and if undetected may ultimately result in a tire failure leading to the loss of vehicle control. Some affected tires may have a visual anomaly on the white sidewall of the tire. In-service conditions may include ride disturbance that may be felt in vehicle steering or ride. Driving at high speeds may cause this condition to occur and should be avoided until the tires have been inspected and replaced, if they fall within the identification numbers shown above.

Cooper Tire & Rubber Company is recalling all of the tires with the identification numbers in the table above. To ensure your safety and satisfaction with Cooper's product, we request that you return the recalled tire(s) and this letter to a Pep Boys location. If the inspection verifies that you have a tire or tires with the suspect identification number, they will be replaced with the same or substantially similar tires, mounted and balanced at no charge to you, if you have presented them for remedy within one-hundred and eighty (180) days after (i) receipt of this letter or (ii) notice that a replacement tire is available (if not available at the time of inspection). It is expected that replacement tires will be available at the time of the inspection. However, if the tires are not available at the time of inspection, they will be available within twenty-one (21) days. After expiration of the one-hundred and eighty (180) day period, tires will be replaced under our normal adjustment policy.

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The time required to determine if the tire is subject to recall is only a few minutes and up to thirty (30) minutes per tire if replacement is required.

Should any questions or problems arise while your tires are being inspected or replaced, please call The Pep Boys Consumer Relations Department at 1-800-PEP-BOYS (1-800-737-2697). In the event you believe we have failed to or are unable to replace your tire(s) without charge to you, as described above, you may submit a complaint to the Secretary of Transportation at the following address: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590, or phone NHTSA's toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153; or go to <http://www.safercar.gov>).

If you've had your tires replaced before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information, contact The Pep Boys Consumer Relations Department at 1-800-PEP-BOYS (1-800-737-2697).

We regret this inconvenience, but are sure that you understand our interest in your safety and satisfaction with your tires. Please see your dealer immediately for free replacement of the recalled tires. Give this letter to them so that it can be returned to us for purposes of this recall.

Sincerely,



William N. G. Geaman, Jr.  
Manager, Consumer Quality Systems

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TO BE COMPLETED BY DEALER

Tire(s) inspected and replaced \_\_\_\_\_  
(date)

Dealer stamp or name and address

**Dealer:** Please complete the above, attach letter to the standard Warranty Return Form and return with the recalled tire(s).