

# IMPORTANT SAFETY RECALL

## Occupant Restraint Controller

Y82/NHTSA 21E-093

Dear [Name],

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

FCA has decided that a defect, which relates to motor vehicle safety, exists in certain Mopar Occupant Restraint Controller (ORC) Module Part Number: 68518544AE, 68518543AE, 68518542AF, 68476781AB, 68425814AE, 68425813AB.

It is extremely important to take steps now to repair your vehicle to ensure the safety of you and your passengers.

### YOUR SCHEDULING OPTIONS

- 1. RECOMMENDED OPTION**  
Call your authorized Chrysler / Dodge / Jeep® / RAM Dealership
- 2. Call the FCA Recall Assistance Center at 1-800-853-1403. An agent can confirm part availability and help schedule an appointment**

### WHY DOES MY ITEM OF EQUIPMENT NEED REPAIRS?

FCA US records indicate that you may have purchased an Mopar ORC module for your vehicle. Some of the ORC modules may have incorrect software. The airbag warning indicator may not illuminate to notify the operator of possible compromised airbag system functionality. If specific ORC internal faults are active, then a diagnostic trouble code (DTC) will not be set and the airbag warning indicator may not illuminate. The internal faults will disable deployment of both the driver and passenger airbag squib (related to airbag venting post deployment) and knee airbags. **Reduced occupant protection in the event of a crash may result in an increased risk of injury to motor vehicle occupants.**

### HOW DO I RESOLVE THIS IMPORTANT SAFETY ISSUE?

FCA US is conducting a voluntary equipment safety recall on all affected parts to repurchase suspect ORC modules. **Be sure to bring the ORC module(s) with this letter to your dealership.** We recommend that you schedule a service appointment to minimize your inconvenience.

**TO SCHEDULE YOUR FREE REPAIR,  
CALL YOUR CHRYSLER, DODGE, JEEP OR RAM DEALER TODAY**

### WHAT IF I ALREADY PAID TO HAVE THIS REPAIR COMPLETED?

If you have already experienced this specific condition and have paid to have it repaired, you may visit [www.fcarecallreimbursement.com](http://www.fcarecallreimbursement.com) to submit your reimbursement request online.<sup>[3]</sup> Once we receive and verify the required documents, reimbursement will be sent to you within 60 days. If you have had previous repairs performed and/or already received reimbursement, you may still need to have the recall repair performed.

We apologize for any inconvenience, but are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Assistance/Field Operations  
Fiat Chrysler Automobiles US LLC

### DEALERSHIP INSTRUCTIONS

Please reference Safety Recall Y82.



**Mr. Mrs. Customer**  
**1234 Main Street**  
**Hometown, MI 48371**

[2] If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, or you can call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [safercar.gov](http://safercar.gov).

[3] You can also mail in your original receipts and proof of payment to the following address for reimbursement consideration: FCA Customer Assistance, P.O. Box 21-8004, Auburn Hills, MI 48321-8007, Attention: Recall Reimbursement.