



September 30, 2021

Name
Title
Business Name
Street
City, ST Zip

SAFETY RECALL NOTICE

NHTSA RECALL ID 21E070

Dear Bendix customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

REASON FOR THIS RECALL

Bendix Commercial Vehicle Systems LLC (Bendix) has decided that a defect which relates to motor vehicle safety exists in certain Bendix® Intellipark® electronic Dash Electronic Control Units (DECUs).

IMPACTED PRODUCT

This recall includes all Intellipark DECUs manufactured before June 15, 2021. This action ***does not*** affect Intellipark DECUs manufactured after June 15, 2021.

PROBLEM DESCRIPTION

Bendix has determined that the DECU of the affected Bendix Intellipark electronic parking brake control systems incorrectly detects an internal fault at speeds up to 3.1 mph (5 kph). The fault disables the Intellipark system, meaning the loss of the primary Intellipark function to park and unpark the vehicle. In this situation, the driver cannot change the parking brake state using the dash-mounted switches. Flashing of the dash-mounted LED indicator signals that the electronic parking brake system is not available. The driver may not be aware that the park brake is not set. This could lead to unintended vehicle movement increasing the risk of a crash.

The driver must turn off the ignition and fan down the service brakes to deplete the reservoirs. The low pressure triggered by this action prompts a spring brake application to park the vehicle. The internal system fault will clear when the vehicle ignition is turned off for *at least* 35 seconds and then back on.

WHAT WE WILL DO

Bendix Commercial Vehicle Systems LLC (Bendix) will voluntarily remedy the defect of the impacted Bendix® Intellipark® Parking Brake System’s Dash Electronic Control Unit (DECU) by re-calibrating the Intellipark system’s reaction to the fault. This recalibration will allow the system to return to normal operation – once the internal fault is no longer active – allowing the driver to operate the electronic park brake system as normal.

The recalibration that enables you complete the recall remedy is available as of the date of this notification via your Bendix Account Manager. Please note, some software versions cannot be electronically recalibrated, so a physical replacement of the DECU will be necessary. As a reminder, the remedies will be provided to you free of charge and Bendix will cover the installation labor charge to complete the remedies. **Expect the repair to take about an hour.**

WHAT YOU SHOULD DO

Please contact your Bendix Account Manager to schedule an onsite visit from Bendix personnel to remedy your vehicle.

Our records indicate that Business Name has received xx of the suspect Intellipark DECU’s from Bendix.

Please note that Bendix may already have performed the remedy on your vehicle(s). See Table below of affected VINs and Bendix repair records as of the time of this mailing.

Affected VIN	Bendix Remedy	Already Repaired as of the date of this notice	Repair Still Required
12345678901234567	Electronic Recalibration of existing DECU	Repaired by Bendix on x/x/2021	None
12345678901234567	Physical replacement of existing DECU	NO	Yes

IF YOU ARE A VEHICLE LESSOR

If you are a lessor of vehicles equipped with the Intellipark Parking Brake System’s Dash Electronic Control Units (DECU’s), Federal law requires that any vehicle lessor receiving the recall notice must forward a copy to the lessee within ten (10) days.

HOW TO CONTACT US

Please telephone our Recall Assistance Center with any questions you may have about this voluntary safety recall campaign. The toll-free telephone number is 1-800-AIR-BRAKE (1-800-247-2725), option 2. Bendix Tech Team representatives are ready to assist you Monday-Thursday, 8:00 a.m. - 6:00 p.m. ET, and Friday 8:00 a.m. - 5:00 p.m. ET. You may also email the recall center any time at intelliparkcampaign21@bendix.com.

If you believe Bendix Commercial Vehicle Systems LLC has failed – or is unable to remedy the defect of the aforementioned Intellipark Parking Brake System’s Dash Electronic Control Units (DECUs) without charge and in a reasonable time following this notification – you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to www.safercar.gov.

We regret any inconvenience this voluntary recall campaign may cause you. We appreciate your understanding and cooperation in this matter.

Sincerely,
Bendix Commercial Vehicle Systems LLC