

February 2021

## **IMPORTANT SAFETY RECALL**

### **NHTSA RECALL CAMPAIGN NUMBER: 21E004**

Dear Auxbeam LED Bulb Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Guangzhou Zhilan E-Commerce Co., Ltd d/b/a Auxbeam (“Auxbeam”), the brand owner of Auxbeam replacement bulbs, has decided that the LED replacement headlight bulbs sold in the United States as Model Numbers 70025550, 70024368, 70024210, 70024211, 88623538, 88623534, 88623537, 88623535, 70024366, 88623539 (collectively, the “LED Bulbs”) fail to conform with Federal Motor Vehicle Safety (FMVSS) Standard No. 108 “Lamps, Reflective Devices, and Associated Equipment.” The bulbs exceed limitations on luminous flux set forth in the standard and may cause increased or excessive glare for oncoming drivers, increasing the risk of a crash.

Auxbeam has issued the following disclaimer about these bulbs: “HID and LED bulbs are street legal in the USA for Fog Light use only. Not compliant with DOT / FMVSS108 and not road/street legal in the USA for Headlights. Legal for off-road use in Snowmobile and ATV headlights and off-road racing use only auxiliary or forward lighting. International street legality varies by country. NOTE: This usage regulation is not unique to AUXBEAM Lighting bulbs. All LED and HID bulbs from all other brands, regardless of marketing claims, are prohibited from street use in halogen headlights in the USA.”

As a remedy, Auxbeam is offering to replace, free of charge, each LED Bulb you purchased in the United States with a halogen bulb that complies with the requirements of FMVSS 108. To obtain a replacement bulb, please go to [www.auxbeam.com/recall](http://www.auxbeam.com/recall) and fill out the recall form located there. You will need to provide an original order number, receipt or other proof of purchase at the time you submit the form. Auxbeam will send both the replacement bulb and a prepaid label, and you will be expected to send back the headlamp bulb to Auxbeam in the same box in which the replacement bulb is sent. For more information you may contact Auxbeam at recall@auxbeam.com or by dialing 925.276.0607. The remedy is available immediately.

If Auxbeam fails to provide the replacement bulbs, without charge to you, within a reasonable time after you submit a completed recall form, you may submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590, or call 1-888-327.4236.

Thank you for your attention to this important recall.