

Helmet Safety Recall



IMPORTANT SAFETY RECALL

Simpson Shorty-OTW Helmet in all sizes

NHTSA Recall No. 21E003



31-Jan-2021

Dear Helmet Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Simpson Performance Products has decided that a defect, which relates to motorcycle operator and passenger safety, may exist in certain Simpson helmets manufactured any time after Feb. 2017 until August 2020. Note: This recall affects all sizes.

WHY DOES MY HELMET NEED REPLACING?

During routine testing a defect in the manufacture of the Simpson Shorty-OTW motorcycle helmet that could affect all sizes. The defect allowed a sharp object to penetrate the rigid protective outer shell during a random sample test performed by a NHTSA independent lab.

SAFETY RISK:

During a crash the motorcycle rider or passenger could experience a head injury that might range from insignificant to extreme, including the possibility of death.

REMEDY:

If you own a Simpson “Shorty-OTW motorcycle helmet in any size with any manufacture date between Feb. 2017 and August 2020, the manufacturer will make a complete refund of the purchase price. This remedy will cost you nothing. The shipping costs to return your helmet will also be covered.

Estimated Time – After you contact the Recall Information Center, you will receive a UPS Return Shipment Tag with instructions on preparing your helmet for shipment. Within 72 ours of the Recall Information Center receiving your old helmet, a check for your refund will be mailed to you.

WHAT SHOULD YOU DO?

Please contact the Recall Information Center in one of the following ways:

By email:

Helmet.recall.info@gmail.com

By USPS

Recall Information Center
364 F Avenue
Coronado, CA 92118

WHO SHOULD YOU CONTACT WITH FURTHER QUESTIONS OR CONCERNS?

If you have questions or concerns about this recall, please contact Recall Information Center at 619.861.8110 or email us at: Helmet.recall.info@gmail.com

If your dealer or the Recall Center fails or is unable to remedy this defect without charge, or within a reasonable amount of time, you may submit a written complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey AVE SE
Washington, DC 20590

You may also call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

WHAT IF YOU NO LONGER OWN THE HELMET?

If you no longer own the HELMET, please contact the Recall Information Center using either of the methods outlined above, or call 619.861.8110 to inform us of the current owner of the helmet

We apologize for any inconvenience and thank you for your attention to this safety matter.

Sincerely,
Russ Boelhauf
Recall Manager
Simpson Performance Products