

IMPORTANT SAFETY RECALL

This notice applies to your Clek Liing or Liingo Infant Car Seat

NHTSA Recalls 21C-007

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Dear Clek Liing or Liingo Infant Car Seat Owner,

Clek Inc. has decided that a defect which relates to motor vehicle safety may exist in certain Clek Liing and Liingo Infant Car Seats. As our records show that you have registered as an owner of a Clek Liing or Liingo Infant Car Seat within the affected production date range, we are sending you this recall notice to advise you of a repair kit being made available to correct the issues.

Clek Liing infant car seat affected:

Model Name: LG19U1
Manufactured on: 2019/03/27 - 2021/02/22

Clek Liingo infant car seat affected:

Model Name: LGO20U1
Manufactured on: 2020/05/20 - 2021/02/22

Description of the safety defects:

Clek Inc. has determined that the warning labels affixed to a limited quantity of fabric covers or infant inserts may bubble or lift at the edge making it easier to peel off, which an infant could put into their mouth posing a potential choking hazard and increasing the risk of injury.

This issue does NOT affect the ability of the child restraint system to protect the occupant in the event of a motor vehicle crash.

Remedy of the safety defects:

Clek will be providing a replacement cover or infant insert for any affected product where the warning label is peeling, along with instructions on how to replace the cover or infant insert.

To receive your remedy kit, please contact Clek via email at warninglabelnotice@clekinc.com or by telephone at 1-866-656-2462, and one will be sent free of charge. Please be sure to have your car seat's serial number and "manufactured on" date available, as well as a photo showing the affected label.

You may continue using your car seat until you receive your replacement cover or insert. If your label is peeling, we recommend removing the label in its entirety before using to avoid potential picking.

If you believe that Clek Inc has failed or is unable to remedy either of these issues without charge or within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.nhtsa.gov>.

Thank you!
Clek Customer Service Team



"Manufactured on" date Serial Number

