



## IMPORTANT SAFETY RECALL

This notice applies to your Clek Liing or Liingo Infant Car Seat

NHTSA Recalls 21C-006 and 21C-007

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Dear Clek Liing or Liingo Infant Car Seat Owner,

Clek Inc. has decided that two (2) separate defects which relate to motor vehicle safety may exist in certain Clek Liing and Liingo Infant Car Seats. As our records show that you have registered as an owner of a Clek Liing or Liingo Infant Car Seat within the affected production date range we are sending you this recall notice to advise you of a repair kit being made available to correct the issues.

### Defect: CANOPY STAY Recall 21C-006

#### Clek Liing infant car seat affected:

Model Name: LG19U1  
Manufactured on: 2019/03/27 - 2020/09/14

#### Clek Liingo infant car seat affected:

Model Name: LGO20U1  
Manufactured on: 2020/05/20 - 2020/09/14

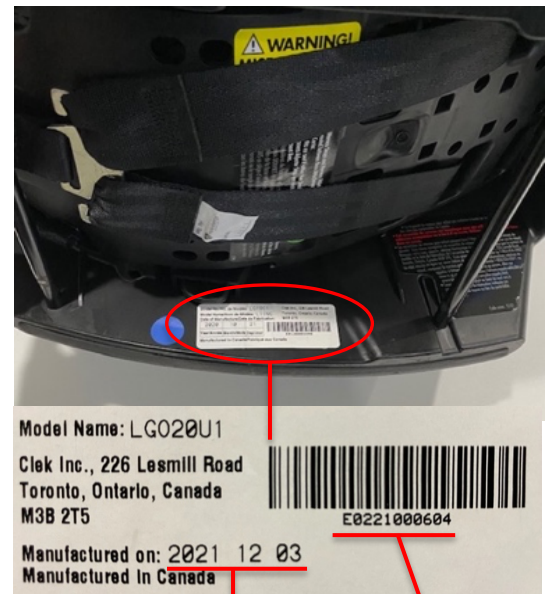
#### Description of the safety defects:

Clek Inc. has determined that the canopy stay (clear plastic rod that runs through the center of the canopy) can break if forcefully bent and leave behind a small plastic part, which an infant could put into their mouth posing a potential choking hazard and increasing the risk of injury.

This issue does NOT affect the ability of the child restraint system to protect the occupant in the event of a motor vehicle crash.

#### Remedy of the safety defects:

Clek will be providing a replacement canopy stay made of a stronger and more flexible material along with instructions on how to replace the canopy stay. To receive your replacement canopy stay, please visit Clek's website at [www.clekinc.com/canopynotice](http://www.clekinc.com/canopynotice) to confirm your mailing address and one will be sent free of charge. You may also contact us with this information via email at [canopynotice@clekinc.com](mailto:canopynotice@clekinc.com) or by telephone at 1-866-656-2462. Please be sure to have your car seat's serial number and "manufactured on" date available.



"Manufactured on" date      Serial Number



You may continue using your car seat while waiting for your remedy kit to arrive. However, check the canopy stay in your car seat. If it is broken, remove it from the fabric canopy by pulling it out of the fabric sleeve sewn on the inside of the canopy. The canopy stay has no effect on the ability of the child restraint system to protect the occupant in the event of a motor vehicle crash. Its purpose is solely to retain the shape of the canopy when in the fully extended position.

**Defect: WARNING LABEL Recall 21C-007**  
affixed to carbon (black) fabric cover or carbon (black) infant insert

**Clek Liing infant car seat affected:**

**Model Name:** LG19U1  
**Manufactured on:** 2019/03/27 - 2021/02/22

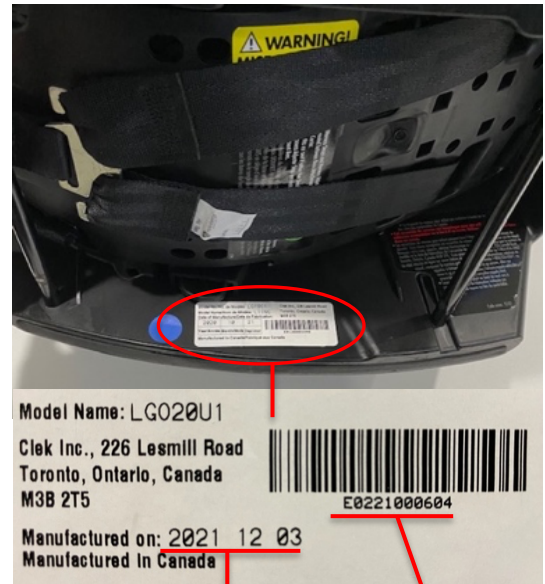
**Clek Liingo infant car seat affected:**

**Model Name:** LGO20U1  
**Manufactured on:** 2020/05/20 - 2021/02/22

**Description of the safety defects:**

Clek Inc. has determined that the warning labels affixed to a limited quantity of fabric covers or infant inserts may bubble or lift at the edge making it easier to peel off, which an infant could put into their mouth posing a potential choking hazard and increasing the risk of injury.

This issue does NOT affect the ability of the child restraint system to protect the occupant in the event of a motor vehicle crash.



"Manufactured on" date      Serial Number

**Remedy of the safety defects:**

Clek will be providing a replacement cover or infant insert for any affected product where the warning label is peeling, along with instructions on how to replace the cover or insert.

To receive your remedy kit, please contact Clek via email at [warninglabelnotice@clekinc.com](mailto:warninglabelnotice@clekinc.com) or by telephone at 1-866-656-2462, and one will be sent free of charge. Please be sure to have your car seat's serial number and "manufactured on" date available, as well as a photo showing the affected label.

You may continue using your car seat until you receive your replacement cover or insert. If your label is peeling, we recommend removing the label in its entirety before using to avoid any potential picking.



If you believe that Clek Inc has failed or is unable to remedy either of these issues without charge or within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.nhtsa.gov>.

**Thank you!**  
**Clek Customer Service Team**