



IMPORTANT SAFETY RECALL

This notice applies to your Clek Foonf or Fflo Convertible Car Seat

NHTSA Recall 21C-005

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Dear Clek Foonf or Fflo Convertible Car Seat Owner,

Clek Inc. has decided that a defect which relates to motor vehicle safety exists in Clek Foonf and Fflo Convertible Car Seats manufactured prior to May 21, 2021. As our records show that you have registered as an owner of a Clek Foonf or Fflo Convertible Car Seat within the affected production date range, we are sending you this recall notice to advise you of a repair kit being made available to correct the issue.

Clek Foonf convertible car seat affected:

Model Name: FO12, FO14, FO15, FO16, FO17, FO18, FO19
Manufactured on: 2012/12/03 - 2021/05/20

Clek Fflo convertible car seat affected:

Model Name: FL15, FL16, FL17, FL18, FL19
Manufactured on: 2014/07/05 - 2021/05/20

Description of the safety defect:

Clek has determined that it is possible for a child to place their fingers through the crotch buckle opening and pick at the foam seat cushion on the subject car seats. After repeated picking, a child may be able to remove small pieces of Expanded Polypropylene (EPP) foam and put the small pieces into their mouth, posing a potential choking hazard and increasing the risk of injury. The foam pieces that are picked off are small (about 5 mm) with no sharp edges. This foam is non-toxic and does not pose a chemical concern if it were to be ingested.

This issue does NOT affect the ability of the child restraint system to protect the occupant in the event of a motor vehicle crash. Clek urges you to continue using your car seat until the remedy is received and installed.

Remedy of the safety defect:

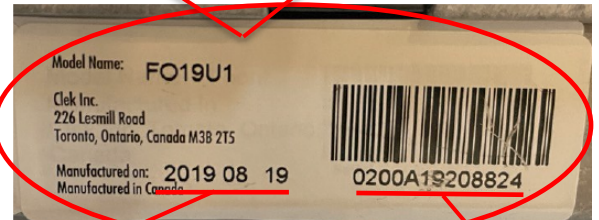
Clek will be providing a plastic insert to cover the foam around the crotch buckle opening to help prevent access to the foam. To receive your remedy kit, please visit Clek's website at www.clekinc.com/seatcushioninsert to confirm your mailing address and a remedy kit will be sent free of charge.

You may also contact us with this information via email at seatcushioninsert@clekinc.com or by telephone at 1-866-656-2462. Please be sure to have your car seat's serial number and "manufactured on" date available.

If you believe that Clek Inc has failed or is unable to remedy the foam picking defect without charge or within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.nhtsa.gov>.

Thank you!

Clek Customer Service Team



"Manufactured on" date
YYYY MM DD

Serial Number



EPP foam seat cushion with plastic insert installed