

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Gregory Gunther, Department Manager, Vehicle Compliance and Analysis, Engineering Services
RE: <b>Safety &amp; Emissions Recall Campaign Initial Notification</b>  <b>Replace the Fuel Rail and Fuel Injectors</b> <b>MY16-20 CLA-Class, GLA-Class , GLE/GLS-Class, A-Class, C-Class, E-Class, S-Class, SL-Class, E-Class Coupe/Convertible, GLB-Class, GLC-Class, CLS-Class, AMG GT 4-doors Coupe and G-Class (118, 156, 167, 177, 205, 213, 222, 231, 238, 247, 253, 257, 290, 463 platform)</b>	DATE: 12/17/2021

**IMPORTANT RECALL CAMPAIGN INFORMATION**

Please see the attached documents related to the campaign listed above.

Please note that all customer inquiries should be directed to the Customer Assistance Center at 1-800-FOR-MERCEDES.

Sincerely,

Gregory Gunther

Department Manager, Vehicle Compliance & Analysis



## Recall Campaign Initial Notification

December 17, 2021

Campaign No. :

NHTSA ID

Campaign Desc. :

TBD

21V961

21P2197456

## Replace the Fuel Rail and Fuel Injectors

This is to notify you of a Safety & Emissions **Recall Campaign** to replace the fuel rail and the fuel injectors on **139** Model Year ("MY") 2016-2020 CLA-Class, GLA-Class, GLE/GLS-Class, A-Class, C-Class, E-Class, S-Class, SL-Class, E-Class Coupe/Convertible, GLB-Class, GLC-Class, CLS-Class, AMG GT 4-doors Coupe and G-Class (118, 156, 167, 177, 205, 213, 222, 231, 238, 247, 253, 257, 290, 463 platform) vehicles. The recall campaign will be visible on the [www.safercar.gov](http://www.safercar.gov) website and may generate questions from customers. Affected VINs will be flagged in VMI as "PENDING" on **December 17, 2021**.

## Background

## Issue

Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year ("MY") 2016- 2020 CLA-Class (118 platform), GLA-Class (156 platform), GLE/GLS-Class (167 platform), A-Class (177 platform), C-Class (205 platform), E-Class (213 platform), S-Class (222 platform), SL-Class (231 platform), E-Class Coupe/Convertible (238 platform), GLB-Class (247 platform), GLC-Class (253 platform), CLS-Class (257 platform), AMG GT 4-doors Coupe (290 platform) and G-Class (463 platform) vehicles with a gasoline engine, a leak may develop between the fuel rail and fuel injector due to trapped debris from the production process, which could affect the safety and emissions of the vehicle. Trapped debris might damage the seal between the fuel rail and fuel injector, which over the life of the vehicle, might result in a fuel leak into the engine compartment. Leaking fuel from this area might contact hot parts of the engine and therefore a risk of a fire cannot be ruled out. This may also result in the illumination of malfunction indicator lamp ("MIL") if the fuel rail pressure deviation exceeds thresholds. The fuel odor may also be perceptible by the occupants.

## What We're Doing

MBUSA will conduct a voluntary recall. An authorized Mercedes-Benz dealer will replace the fuel rail and fuel injectors on the affected vehicles.

## Parts

Remedy is not available at this time.

## Vehicles Affected

## Vehicle Model Year(s)

2016-2020

## Vehicle Model

CLA-Class, GLA-Class, GLE/GLS-Class, A-Class, C-Class, E-Class, S-Class, SL-Class, E-Class Coupe/Convertible, GLB-Class, GLC-Class, CLS-Class, AMG GT 4-doors Coupe and G-Class

## Vehicle Populations

## Total Recall Population

139

## Total Vehicles in Dealer Inventory

0

Given this notice, it is a **violation of Federal law** for a dealer to sell or lease any **new** MY16-20 CLA-Class, GLA-Class, GLE/GLS-Class, A-Class, C-Class, E-Class, S-Class, SL-Class, E-Class Coupe/Convertible, GLB-Class, GLC-Class, CLS-Class, AMG GT 4-doors Coupe and G-Class vehicles in dealer inventory covered by this notification until the vehicle has been repaired. Once the remedy is available, the vehicles will be flagged as "OPEN" and Work Instructions will be available in Star TekInfo. Once the repair is complete the vehicle may be sold or leased.

Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired. As a matter of normal service process, please check for other repair measures which might be applicable to the vehicle(s).

Additionally, given this notice, it is a **violation of Federal Law** for **car rental companies** to rent **new** MY16-20 CLA-Class, GLA-Class, GLE/GLS-Class, A-Class, C-Class, E-Class, S-Class, SL-Class, E-Class Coupe/Convertible, GLB-Class, GLC-Class, CLS-Class, AMG GT 4-doors Coupe and G-Class vehicles covered by this notification until the vehicle has been repaired.

**Notice to California Dealers:** As required by 13 CCR 2117, a proof of correction ("POC") certificate showing that the vehicle has been repaired under this recall must be issued by the authorized service facility, and that such a certificate may be required by California as a condition of vehicle re-registration or operation. Please reference this POC in the attached work instructions.

Failure to complete this step may result in fines and penalties and lead to customer dissatisfaction.



**Next Steps/Notes****Customer Notification Timeline**

Customer letters will be mailed after the remedy becomes available.

**AOMS/SOMS**

AOMs – This recall may generate questions from your dealers. Please forward this notice to your dealers ASAP.

**Rental Fleet Partners**

This recall may affect vehicles in your fleet. Please contact your respective MBUSA fleet representative for further information and next steps. For repairs, please contact your preferred MBUSA dealer.

While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEDES.

