



SAFETY RECALL

CAMPAIGN BULLETIN

Left Rear Seat Belt Buckle Bracket Bolt Voluntary Safety Recall Campaign

Reference: PC856

Date: November 10, 2021

Attention: Dealer Principal, Sales, Service & Parts Managers

IMPORTANT: It is a violation of Federal law for dealers to sell or deliver vehicles in their inventory covered by this notification until the campaign action is performed.

Affected Models/Years:	Affected Population:	Dealer Inventory:	SERVICE COMM Activation date:	Stop Sale In Effect
2022 Frontier (D41)	425	28	December 10, 2021	YES

***** Campaign Summary *****

Nissan is committed to the safety and security of our customers and their passengers. Nissan has notified the National Highway Traffic Safety Administration (NHTSA) that the previously announced quality action (PC849) is being reclassified and expanded as a Voluntary Safety Recall Campaign. Dealers will inspect the bolts on the left rear seat and replace if necessary. If the threads are damaged, the dealer will repair the damaged threads before replacing the bolts.

Certain mounting bolts for the seat belt bracket on the left rear seat may not have been torqued to specification and may be loose. In the worst case condition, in the event of a crash, the seat belt bracket could break, increasing the risk of loss of seat belt restraint and increased injury. In this condition, the seat belt bracket would not comply with certain FMVSS requirements for Seating Systems and Seat Belts.

***** What Dealers Should Do *****

1. Verify if vehicles are affected by this Voluntary Safety Recall using Service Comm or DBS National Service history – Open Campaign I.D. **PC856**
 - New vehicles in dealer inventory can also be identified using DBS (Sales-> Vehicle Inventory, and filter by Open Campaign).
 - Refer to NPSB 15-460 for additional information
 - **Please continue to check newly arriving inventory for campaign applicability.**
2. Dealers **must not sell, lease, trade, rent or loan** any vehicles in dealer inventory affected by this recall campaign until after the vehicle has been repaired.
3. Dealers should use **NTB21-112** to remedy any vehicles subject to this campaign.
4. Once remedied, dealers should submit the claim, using the claims coding provided, and release the vehicle.

***** Release Schedule *****

Parts	Parts may be ordered via normal process. <ul style="list-style-type: none"> 01121-0036U - Bolt
Special Tool	<ul style="list-style-type: none"> Tap (M10-1.25 Tapered) <ul style="list-style-type: none"> Dealers may obtain the recommended 10MM x 1.25 thread tap for this activity from the following (or similar) suggested vendors: <ul style="list-style-type: none"> https://www.acehardware.com/departments/tools/hand-tools/taps-and-dies/23759?x429=true&gclid=EAlaIQobChMI5dqQ5da48wIVs2xvBB1-jwEMEAQYAiABEGKQSPD_BwE&gclidsrc=aw.ds https://shop.advanceautoparts.com/p/century-drill-tool-tap-metric-carbon-steel-10.0x1.25-97316/11034792 https://www.homedepot.com/p/Drill-America-M10-x-1-25-High-Speed-Steel-4-Flute-Plug-Hand-Tap-1-Piece-DWTP10X1-25 Dealers should email Field Quality Assurance (FQA) @ FQA_Inspection_Support@nissan-usa.com to receive a one-time expense code to purchase the tap. <ul style="list-style-type: none"> Dealers that received a credit for purchasing the tap under PC849 will not be eligible for a second credit.
Repair	<ul style="list-style-type: none"> NTB21-112
Owner Notification	Nissan will begin notifying owners of all potentially affected vehicles in January 2022 , via U.S. Mail.

***** Dealer Responsibility *****

It is the dealer's responsibility to check Service Comm or DBS National Service History using the appropriate Campaign I.D. for the campaign status on each vehicle falling within the range of this voluntary safety recall campaign, which for any reason enters the service department. This includes vehicles purchased from private parties or presented by transient (tourist) owners and vehicles in new vehicle inventory. If a VIN subject to this recall campaign was part of a dealer trade, the letter associated with that VIN should be forwarded to the appropriate dealer for service completion.

NISSAN NORTH AMERICA, INC.

Aftersales DIVISION

Frequently Asked Questions (FAQ):

Q. Is this a recall?

A. Yes.

Q. Is this a Stop Sale?

A. Yes.

Q. What is the reason for the recall?

A. Certain mounting bolts for the seat belt bracket on the left rear seat may not have been torqued to specification and may be loose. In this condition, the seat belt bracket would not comply with certain FMVSS requirements for Seating Systems and Seat Belts.

Q. What is the possible effect of the condition?

A. In the worst case condition, in the event of a crash, the seat belt bracket could break, increasing the risk of loss of seat belt restraint and increased injury.

Q. What will be the corrective action for this voluntary safety recall campaign?

A. Dealers will inspect the bolts on the left rear seat and replace if necessary. If the threads are damaged, the dealer will repair the damaged threads before replacing the bolts.

Q. How long will the corrective action take?

A. This service, which is conducted at no charge to you for parts and labor, could take up to one (1) hour to complete. However, your Nissan dealer may require your vehicle for a longer period of time based upon their work schedule.

Q. When will vehicle owners be notified?

A. Nissan will begin notifying owners of all potentially affected vehicles in **January 2022**, via U.S. Mail.

Q. Is my vehicle safe to drive?

A. This issue concerns the left rear seat belt bracket. If you or any vehicle occupant will use the left rear seat, please contact your local Nissan dealer for immediate inspection before allowing a passenger to occupy this seat.

Q. Is there anything owners can do to mitigate this condition?

A. No

Q. Are parts readily available?

A. Yes.

Q. Will a rental vehicle be provided while the dealer is servicing the vehicle?

A. Please consult your dealer for alternate transportation availability while your vehicle is being serviced. Rental is available upon customer request, while parts are on order.

EXPENSE CODE	DESCRIPTION	AMOUNT
502	Rental Expense	\$156 (Max)
Contact the Warranty claims call center 1-800-258-7008 Option 7, if additional expense is required. Please refer to the Goodwill Rental Guidelines in the APRM for detailed information regarding application of rental reimbursement.		

Q. Is there any charge for this service?

A. No. The remedy will be performed for the customer free of charge for parts and labor.

Q. Will I have to take my vehicle back to the selling dealer to have the service performed?

A. No, any authorized Nissan dealer is able to perform the recall campaign.

For Consumer Affairs: Please inform us of the dealer where you would like to have the corrective action completed.

Q. I have lost confidence in the vehicle. Will Nissan replace or repurchase the vehicle?

A. The remedy will fully correct this condition. As the condition will be corrected, there is no basis for repurchasing or replacing your vehicle.

Q. What model year vehicles are involved?

A. Certain Model Year 2022 Nissan Frontier vehicles manufactured from July 12, 2021 to September 6, 2021 at the Canton, MS plant are affected.

Q. Are you experiencing this condition on any other Nissan (or INFINITI) models?

A. No.

Revision History:		
Date	Announcement	Purpose
December 10, 2021	Voluntary Safety Recall Campaign	New Campaign Announcement