

IMPORTANT SAFETY RECALL NOTICE
NHTSA Recall 21V941

To: All Dealers

Dennis Eagle Inc. has decided that a defect which relates to motor vehicle compliance exists on FMVSS 101 – Controls and displays on certain Class 8 Vocational Heavy Duty Vehicles. Accordingly a recall to address this issue is being initiated effective Jan 22.

The defect involves the ‘bulb warning light’ that is an integral part of the Instrument Cluster. It is possible that the warning light will illuminate telling you there is an issue with a vehicle light/lights not working even if all the lights are all working correctly.

Owners will be notified by mail about the recall and will be instructed to contact dealers to arrange this rework. The rework can either be carried out at customers premises or at your own dealerships depending on the customers requirements.

The rework will consist of updating the Actia Instrument Cluster software, for help and support on this contact Dennis Eagle Inc. on 813.440.8136 or email DEINC_Warranty@dennis-eagle.com

Below is a list of the affected vehicles in the field:

<u>SEG1AKBC1KW</u> [REDACTED]
<u>1D92BGCB0KF</u> [REDACTED]
<u>1D92BGCB2KF</u> [REDACTED]
<u>1D92BGCB4KF</u> [REDACTED]
<u>1D92BGGB3KF</u> [REDACTED]
<u>1D92BGGB9LG</u> [REDACTED]
<u>1D93DGGB2LG</u> [REDACTED]
<u>1D92BGCB5LG</u> [REDACTED]
<u>1D93DJGBXLG</u> [REDACTED]
<u>1D92BGCB9LG</u> [REDACTED]
<u>1D92BGCB0LG</u> [REDACTED]
<u>1D92BGCB2LG</u> [REDACTED]
<u>1D92BGCB4LG</u> [REDACTED]
<u>1D92BGCB0LG</u> [REDACTED]
<u>1D92BGCB2LG</u> [REDACTED]
<u>1D92BGCB4LG</u> [REDACTED]

<u>1D92BGGB3LG</u> [REDACTED]
<u>1D92BGCB8LG</u> [REDACTED]
<u>1D92EGGB6MG</u> [REDACTED]
<u>1D92BGCB1LG</u> [REDACTED]
<u>1D93DJGBXLG</u> [REDACTED]
<u>1D93DGGB2LG</u> [REDACTED]

Sincerely,

Dennis Eagle Inc.

~~IMPORTANT SAFETY RECALL NOTICE~~
21V941

~~Dear~~

~~This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.~~

~~Dennis Eagle Inc. has decided that certain Pro View Class 8 Vocational HHD truck (s) fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) numbers 101, "Controls and Displays" and 125, "Warning Devices."~~

! I M P O R T A N T !

- Your Class 8 Vocational HHD truck is being recalled
- You should contact your Dennis Eagle Inc. Dealer to schedule an appointment



This Recall relates to the following VIN number (s): **1D92BGCB8HF791006 and 1D92BGCB8HF791007**

~~The Recall is being performed to correct a potential issue with the "bulb warning light" that is an integral part of the Instrument Cluster. It is possible that the warning light will illuminate telling the user that there is an issue with the vehicle light/lights not working even if all the lights are all working correctly. The false warning light could prevent the detection of an actual light failure, reducing visibility to other drivers and increasing the risk of a crash.~~

~~To overcome this problem Dennis Eagle Inc has instituted a software change to the Instrument Cluster which will eradicate the problem described above. Your Dennis Eagle Dealer will implement the software update to the Instrument Cluster free of charge. Please contact your Dealer as soon as possible to arrange for this update to be carried out. The software updates will take approximately 1 hour to complete.~~

~~If you no longer own your Class 8 Vocational HHD vehicles please contact Dennis Eagle Inc. on 843-879-5026 or email DEINC_Warranty@dennis-eagle.com~~

~~**If you are the lessor of these vehicles,** please forward a copy of this notice to the lessee within ten days to comply with federal regulations.~~

~~If you have already paid to have your Class 8 Vocational HHD vehicle repaired for this condition, you may be eligible for reimbursement of the charges you paid for the repair or replacement, as applicable. To learn more about what you need to do to obtain a reimbursement call 1-843-879-5026 or email DEINC_Warranty@dennis-eagle.com who will provide instructions.~~

~~If after having attempted to take advantage of this recall you believe you have not been able to have your Class 8 Vocational HHD vehicle remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.~~

~~We apologize for any inconvenience this safety recall may cause, but your safety is our first concern.~~

~~Sincerely,~~

~~Dennis Eagle Inc.~~

~~Ian Handley
President~~

