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<b>Sent on</b>	12	03	2021	<b>Expires on</b>	03	01	2022
<b>From</b>	Brad Ortloff, Manager of Auto Campaigns and Recalls						
<b>Subject</b>	Stop Sale/Safety Recall: 2021 RDX Front Driveshaft Outboard Joint						

DATE: December 3, 2021

TO: All Acura Sales, Service, & Parts Managers, and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

Re: Stop Sale/Safety Recall: 2021 RDX Front Driveshaft Outboard Joint

On December 2, 2021, Acura notified NHTSA of a stop sale and safety recall for 41 model year 2021 RDX units for improperly heat-treated front driveshaft outboard ball joints. Under certain conditions, an improperly heat-treated ball joint may break, potentially causing the vehicle to lose motive power and/or vehicle rolls away unexpectedly while parked without the parking brake being set, both of which may increase the risk of a crash or injury. Refer to your eResponsibility report or perform an iN VIN status **inquiry to determine which units in your inventory are affected.**

Failure to repair a vehicle as necessary prior to sale may subject your dealership to claims or lawsuits.

#### BACKGROUND

Due to a manufacturing process error at a supplier, a small number of outboard ball joints were not properly heat-treated prior to driveshaft assembly.

#### REPAIR

Replace the left front driveshaft.

#### PARTS

Parts will be available through VIN control ordering.

#### TOOLS

No special tools are required for this repair.

#### SERVICE BULLETIN

Service Bulletin 21-038, *Safety Recall: 2021 RDX Left Front Driveshaft* was posted to the Service Information System (SIS) as of December 3, 2021. It includes repair, parts, and warranty information related to this recall.

#### CLIENT NOTIFICATION

Acura expects to complete client notification by the end of January 2022.

As always, be sure to perform an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.