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|----------------|--|----|------|-------------------|----|----|------|
| <b>Sent on</b> | 12   | 01 | 2021 | <b>Expires on</b> | 02 | 28 | 2022 |
| <b>From</b>    | Parts Division   |    |      |                   |    |    |      |
| <b>Subject</b> | Part Return Request - 16-19M Pilot, 17-20M Ridgeline, 19M Passport Hood/ 60100-T |    |      |                   |    |    |      |

American Honda is and issuing a STOP SALE NOTICE on certain Engine Hoods for 16-19M Pilot, 17-20M Ridgeline, 19M Passport.

Effective immediately all dealers that have inventory of the below parts are asked to stop installing and return parts back to American Honda.

Return Request for PNs 60100-TG7-A90ZZ

Check your current inventory and return any inventory of these parts to American Honda immediately.

60100-TG7-A90ZZ Return Request Process:

You must return all pre counter-measured ENGINE HOODS (P/N 60100-TG7-A90ZZ) in your inventory.

No Shipment Listing or Invoice is required for this return. These returns will not be charged against your SRA credit.

Return iN OAR Procedure

1. Complete the iN OAR procedures.
2. Use Reason Code "R" with eleven zeros for the Shipper Number.
3. Use Item Number "9999."
4. Enter "Engine Hood Return" in the Remarks Section.
5. When approved, an "Authorization Return Document" via mail will be received.
6. Return defective P/N 60100-TG7-A90ZZ back to American Honda.

**Order adjustment requests (OARs) must be submitted by 12/17/21.**

If your dealership incurs freight costs for parts return, please send the following information to obtain reimbursement to [ahm\\_inflator\\_swap@ahm.honda.com](mailto:ahm_inflator_swap@ahm.honda.com)

- Copy of Return Authorization Form
- Copy of the freight bill
- Freight Amount
- Comments: "Requesting freight reimbursement for STOP SALE Parts"

Thank you,

American Honda Motor Co., Inc.  
Parts Operations