

New Safety Recall Advanced Communication – Z07

FCA US LLC (FCA US) has announced a safety recall on certain 2021 through 2022 Model Year (DS) Ram 1500 Pickup, (DJ) Ram 2500 Pickup, (D2) Ram 3500 Pickup and (DX) Ram Truck (Mexico) vehicles.

VINs identified as being involved in this campaign are currently live and searchable. **Stop sale is in effect for the above-identified vehicles.**

Vehicles impacted by a stop sale are eligible for reimbursement allowance through the Recall Floorplan Reimbursement Policy (RFPRP), which can be requested upon recall claim submission.

IMPORTANT: Some of the involved vehicles may be in dealer new vehicle inventory. Federal law requires you to complete this recall service on these vehicles before retail delivery. Violation of this requirement by a dealer could result in a civil penalty of up to \$21,000 per vehicle. Involved vehicles can be determined by using the VIP inquiry process.

REASON FOR THIS SAFETY RECALL

Some of the above vehicles may have been built with a Side Air Bag Inflatable Curtain (SABIC) assembly containing an inflator with out of specification propellant gas mass. SABIC assemblies with low gas mass may result in non-deployment or low/slow deployment and high gas mass may result in aggressive deployment of the air bag which may increase the risk of occupant injury in certain crashes.

SERVICE ACTION

FCA US will conduct a voluntary safety recall to inspect and replace the SABIC as needed. The remedy for this condition is not currently available. Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in 1st Quarter of 2022.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.

Customer Services Field Operations FCA US LLC