



December 9, 2021

ATTENTION: ALL DEALER PRINCIPALS

Kia America, Inc., pursuant to the National Traffic and Motor Vehicle Safety Act, is conducting a Safety Recall Campaign on certain 2022 MY Kia Carnival vehicles manufactured from July 28, 2021 through October 14, 2021.

Certain plastic holders inside the release actuator within the passenger-side power sliding door remote controller assembly may have been manufactured out of specification by the supplier. As a result, binding between the drum and holder can cause the latch to intermittently stick in the open position. If the latch becomes stuck in the open position, the passenger-side power sliding door will not latch and the door can open while driving, increasing the risk of injury.

Kia dealers will replace the passenger-side power sliding door release actuator's drum and holder with new ones as a pair in the remote controller assembly.

Your Service Manager was sent a copy of the owner notification letter and a Q&A guide for recall questions both of which describe the issue and information on how to access the list of affected vehicles.

Kia will start notifying the vehicle owners on **December 16, 2021**.

What Should You Do?

Please make certain the appropriate personnel in your dealership are familiar with the details of this recall campaign to ensure proper responses to customer inquiries and requests to have the campaign performed on their vehicles.

NHTSA ADVISORY: It is a violation of Federal law for a dealer to deliver a new motor vehicle covered by this notification under a sale or lease until the defect is remedied.

LEGAL PRIVACY LIABILITY NOTICE: Pursuant to the terms of the Dealer Sales and Service Agreement and the Gramm-Leach-Bliley federal consumer privacy act, you are required to keep confidential any and all information and documents provided to you by Kia America, Inc. or generated by you in the conduct of carrying out work under that Agreement regarding Kia vehicle purchasers and owners, including but not limited to warranty claim information. Kia dealers may use such owner information for the sole purpose of conducting and performing this safety recall campaign, and for no other purpose.

If you have any questions, please contact your Kia District Parts & Service Manager.

Sincerely,

Kia Service Department

Enclosures