



Highland
RIDGE RV



IMPORTANT SAFETY RECALL

**Safety Recall: NHTSA # 21V-897
January 2022**

Name
Address
City, State, Zip

Dear Valued Dealer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco Inc. has decided that a defect, which relates to motor vehicle safety, exists in certain model 2021 Jay Flight Octane travel trailers.

***Reason for
Recall***

The water heater was installed in the incorrect location, which could result in exhaust fumes entering the slide-out area of the trailer. Exhaust gas inside the trailer slide-out can cause carbon monoxide poisoning, increasing the risk of injury.

***Recall
Remedy***

Remedy consists of relocating the water heater. All pertinent information regarding this recall is available under the Applications > Recalls section of the website.

***What we
need you to
do***

Our records show the following unit is affected by this recall, and is part of the current inventory at your Dealership.

VIN

Federal law requires that all affected units in your inventory be repaired prior to delivery to a retail owner. If you sold an affected unit recently, please contact the owner immediately to advise the owner of the recall. In addition, please register the unit through Jayco Partners.

A vehicle lessor receiving this notice must notify the lessee by first class mail within ten (10) days from receipt of this owner notification letter.

Information regarding this recall is available in CASE RECALL LINES in Jayco Partners. If you have any questions, please contact Jayco Customer Service at 800-283-8267 for assistance.

We certainly regret this inconvenience; however, our Customers' safety is our most important priority.

Sincerely,
Compliance Management