



## IMPORTANT SAFETY RECALL

Safety Recall: Jayco Inc. 21V-893  
FCA Recall 21V-699  
December 2021

### This Notice Applies to Your Recreational Vehicle

Name  
Address  
City, St. Zip

Dear Valued Dealer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

FCA US and Jayco Motorized Division has decided that 2021-2022 Entegra Ethos and Jayco Swift built on certain 2021 Ram Promaster vehicles fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) No. 208 S7.1.1.5.

***Reason for this recall***

The seat belts in your vehicle may contain seat belt retractors with suspect Automatic Locking Retractor ("ALR") levers that may affect the ALR function of the seat belt retractor. The ALR may deactivate earlier than intended and a child seat may not tightly secure to the vehicle seat which may cause an increased risk of injury in a crash to the occupant of the child restraint seat.

***Recall Remedy***

FCA US will repair your vehicle free of charge (parts and labor). To do this, your FCA dealer will inspect the suspect seat belts and replace as needed. The estimated repair time is about one hour. In addition, your FCA dealer will require your vehicle for proper check-in, preparation, and check-out during your visit, which may require more time.

***What we need you to do***

Our records show the following unit is affected by this recall and is part of the current inventory at your dealership.

**VIN**

Call the FCA Recall Assistance Center at 1-800-853-1403. An agent can confirm part availability and help schedule an appointment.

Federal law requires that all affected units in your inventory need to be repaired prior to delivery to a retail owner. If you sold an affected unit recently, please contact the owner immediately to advise the owner of the recall. In addition, please register the unit through Jayco Partners.

A vehicle lessor receiving this notice must notify the lessee by first class mail within ten (10) days from receipt of this owner notification letter.

If you have any questions, please contact the FCA Recall assistance center at 800-853-1403 or Jayco Customer Service at 800-283-8267 for assistance. Information regarding this recall is available in "Case Recall Attachments" in Jayco Partners.

We certainly regret this inconvenience; however, our customers' safety is our most important priority.

Sincerely,

Compliance Management  
Jayco Motorized Division