Original Publication Date: December 16, 2021

To: All Toyota Dealer Principals, General Managers, Service Managers, and Parts Managers

SAFETY RECALL 21TA08 (Remedy Notice)

Certain 2022 Model Year Sienna Vehicles Second-Row Outboard Seat Belts Could Tear in a Crash NHTSA Recall No. 21V-889

| Model / Years | Production Period | Approximate Total Vehicles | Approximate Stop Sale Dealer Inventory |
|---------------|--|-------------------------------|---|
| 2022 Sienna | Mid-September 2021 – Early October 2021 | 2,300 | 3 |



On November 17, 2021, Toyota filed a Defect Information Report (DIR) with the National Highway Traffic Safety Administration (NHTSA) informing the agency of our intent to conduct a voluntary Safety Recall on certain 2022 model year Sienna vehicles.

<u>Condition</u>

The subject vehicles are 8-passenger Siennas that were equipped with second row outboard seat belts that were manufactured with an incorrect component. This can increase the potential for the seat belt to "bunch" in the seat belt shoulder anchor in certain crashes, potentially causing the seat belt webbing to tear. This can increase the risk of injury in those crashes.

<u>Remedy</u>

Any authorized Toyota dealer will replace the second-row outboard seatbelt assemblies with ones that have been manufactured correctly *FREE OF CHARGE*.

Covered Vehicles

There are approximately 2,300 vehicles covered by this Safety Recall. 11 vehicles involved in this Safety Recall were distributed to Puerto Rico.

Owner Letter Mailing Date

Toyota will notify owners in January 2022. A sample of the owner notification letter has been included for your reference.

Toyota makes significant effort to obtain current customer name and address information from each state through industry resources when mailing owner letters. In the event your dealership receives a notice for a vehicle that was sold prior to the Safety Recall announcement, it is the dealership's responsibility to forward the owner letter to the customer who purchased the vehicle.

Please note that only owners of the covered vehicles will be notified. If you are contacted by an owner who has not yet received a notification, please **verify eligibility by confirming through TIS prior to performing repairs**. Dealers should perform the repair as outlined in the Technical Instructions found on TIS.

Dealer Inventory Procedures

New Vehicles in Dealership Inventory

There are approximately 3 vehicles in new dealer inventory as of November 16, 2021.

Under Title 49, Section 30112 of the United States Code, a dealer cannot sell, offer for sale, or introduce or deliver for introduction in interstate commerce a new motor vehicle when it is aware that the vehicle does not comply with an applicable Federal Motor Vehicle Safety Standard or contains a defect related to motor vehicle safety. Further, 49 Code of Federal Regulations §577.13 requires us to provide the following advisory: It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied.

Toyota reimburses dealers for flooring costs associated with new vehicles held in dealership inventory until the recall remedy becomes available. Toyota provides these flooring reimbursements at 60-day intervals. Toyota reserves the right to withhold or charge-back any flooring reimbursement funds that may have been paid to the dealer if it determines that a new vehicle subject to a safety recall was sold without first being remedied.

Vehicle Safety Recall completion should always be verified through TIS. We request your assistance to ensure involved vehicles are identified and not delivered prior to performing the remedy.

NOTE:

- New vehicles in dealer inventory subject to a Safety Recall must be remedied before delivery into commerce under a sale or lease. Dealer-to-dealer trades as well as vehicle sales between dealers should not be made until a vehicle is remedied.
- Dealers can identify if any of their new and used inventory has any open campaigns in the Vehicle Inventory Summary available in Dealer Daily (Non SET and GST dealers: <u>https://dealerdaily.toyota.com/</u>). The Vehicle Inventory Summary may take up to 4 hours to populate information for newly launched campaigns.

Inspection Reminder Mirror Hang Tags for Covered Vehicles in New Dealer Stock

To easily recognize vehicles involved in this Safety Recall, each dealership should utilize Inspection Reminder Hang Tags. Inside the vehicle's glove box are stickers containing the VIN. Apply one of these stickers to the hang tag and install the hang tag in the vehicle. A sample copy of the Inspection Reminder Hang Tag has been included for your reference.



NOTE: Dealerships can order hang tags from the Material Distribution Center (MDC).

| Part Number | Description | Quantity |
|--------------|----------------------------|-------------|
| 00411-140003 | Inspection Mirror Hang Tag | 25 Per Pack |

Pre-Owned Vehicles in Dealer Inventory

To ensure customer satisfaction, Toyota requests that dealers complete this Safety Recall on any used vehicles currently in dealer inventory that are covered by this Safety Recall prior to customer delivery. However, if the campaign cannot be completed (for example, due to remedy parts availability), delivery of a covered vehicle is acceptable if disclosed to the customer that the vehicle is involved in a Safety Recall.

Toyota expects dealers to use the attached Customer Contact and Vehicle Disclosure Form to obtain vehicle buyer information. Dealers are expected to provide a copy of the completed form, along with the most current FAQ, to the vehicle buyer. Toyota and the dealer may use this information to contact the customer when the remedy becomes available.

Keep the completed form on file at the dealership and send a copy to quality_compliance@toyota.com. In the subject line of the email state "Disclosure Form 21TA08" and include the VIN.

NOTE: Dealers can identify if any of their new and used inventory has any open campaigns in the Vehicle Inventory Summary available in Dealer Daily (**Non SET and GST dealers:** <u>https://dealerdaily.toyota.com/</u>). The Vehicle Inventory Summary may take up to 4 hours to populate information for newly launched campaigns.

Toyota Certified Used Vehicle (TCUV)

The TCUV policy prohibits the certification of any vehicle with an outstanding Safety Recall, Special Service Campaign, or Limited Service Campaign. Thus, no affected units are to be designated, sold, or delivered as a TCUV until all applicable Safety Recalls, Special Service Campaigns, and Limited Service Campaigns have been completed on that vehicle.

Toyota Rent-A-Car (TRAC) & Service Loaners

Toyota requests that dealers remove all TRAC and Service Loaner vehicles from service that are covered by a Safety Recall unless the defect has been remedied.

Customer Handling, Parts Ordering, and Remedy Procedures

Customer Contacts

Customers who receive the owner letter may contact your dealership with questions regarding the letter and/or the Safety Recall. Please welcome them to your dealership and answer any questions that they may have. A Q&A is provided to assure a consistent message is communicated.

Customers with additional questions or concerns are asked to please contact the Toyota Brand Engagement Center (1-888-270-9371) - Monday through Friday, 8:00 am to 8:00 pm, Saturday 9:00 am to 7:00 pm Eastern Time.

Head Unit Notifications

Head unit notifications are electronic messages that are displayed in the vehicle's audio system screen. Customers who receive head unit notification regarding this Safety Recall are requested to schedule an appointment with their authorized dealer to have this Safety Recall completed.

When these messages are received by the vehicle's Data Communication Module, the head unit will display a pop-up prompt stating that the vehicle has a new Safety Recall. The prompt will contain options to 'Snooze' or to 'View' the message. If a customer chooses 'Snooze', the message will continue to reappear every 20 minutes until the customer chooses 'View'. If a customer views and then closes the message, the message will be available in the Notification App if the customer chooses to review it again. If the vehicle's completion status remains incomplete for a period of 90 days from the message being viewed, the head unit may display a renotification pop-up prompt as an additional reminder to the customer to have this Safety Recall completed.

The message will completely clear from the vehicle once the following conditions are met: The Safety Recall is completed, the dealer has filed a claim, and the claim is approved by Toyota. Then the message will be cleared at the next clearing cycle, which currently happens daily.

Owners who receive a head unit notification after having this Safety Recall completed can be advised to ignore the message. Owners with additional concerns can be directed to the Toyota Brand Engagement Center (1-888-270-9371) - Monday through Friday, 8:00 am to 8:00 pm, Saturday 9:00 am to 7:00 pm Eastern Time.

Salvage Title Vehicles

Every attempt should be made to complete an open Safety Recall when circumstances permit, unless noted otherwise in the Safety Recall dealer letter.

For complete details on this policy, refer to Toyota Warranty Policy <u>4.17</u>, "What Is Not Covered by The Toyota New Vehicle Limited Warranty".

Media Contacts

It is imperative that all media contacts (local and national) receive a consistent message. In this regard, all media contacts must be directed to Ed Hellwig (469) 292-1165 in Toyota Corporate Communications. Please do not provide this number to customers. Please provide this contact only to media.

Parts Ordering Process - Non SET and GST Parts Ordering Process

It is possible that parts for this campaign are either required to be ordered in Campaign Part Order Request (CPOR) on Service Lane, or have been placed on Manual Allocation Control (MAC) due to potential limited part availability. Please check the CPOR/MAC report on Dealer Daily for the most up-to-date parts ordering information. Dealers can identify which parts ordering method to use by reviewing the parts information section of Dealer Daily and checking for a MAC code on the part numbers below. For MAC code C, order through CPOR. For MAC code D, refer to the MAC report for further instructions.

All Safety Recall, Service Campaign (SSC/LSC) parts are eligible for the Monthly Parts Return Program. Please refer to PANT Bulletin <u>2011-087</u> for campaign parts that are currently returnable under the Monthly Parts Return Program and for additional details.

| Color | Part Number | Description | Quantity |
|---------------------|-----------------------------------|-----------------------------------|---------------|
| Crew | 73360-08160-B0 | BELT ASSY, NO.1 SEAT, OUTER RH | 1 (|
| Gray 73370-08150-B0 | BELT ASSY, RR NO.1 SEAT, OUTER LH | 1pc / vehicle | |
| lvory | 73360-08160-A0 | BELT ASSY, NO.1 SEAT, OUTER RH | |
| (Tan) | 73370-08150-A0 | BELT ASSY, RR NO.1 SEAT, OUTER LH | 1pc / vehicle |

Technician Training Requirements

The repair quality of covered vehicles is extremely important to Toyota. All dealership technicians performing this repair are required to successfully complete the most current version of the E-Learning course "Safety Recall and Service Campaign Essentials". To ensure that all vehicles have the repair performed correctly; technicians performing this repair are required to currently hold at least one of the following certification levels:

• T623 - Toyota Electrical Circuit Diagnosis

Always check which technicians can perform the repair by logging on to <u>https://www.uotdealerreports.com</u>. It is the dealership's responsibility to select technicians with the above certification level or greater to perform this repair. Carefully review your resources, the technician skill level, and ability before assigning technicians to this repair. It is important to consider technician days off and vacation schedules to ensure there are properly trained technicians available to perform this repair at all times.

Remedy Procedures

Refer to TIS for Technical Instructions on repair. Conduct all non-completed Safety Recalls and Service Campaigns on the vehicle during the time of appointment.

Repair Quality Confirmation

The repair quality of covered vehicles is extremely important to Toyota. To help ensure that all vehicles have the repair performed correctly, please designate at least one associate (someone other than the individual who performed the repair) to verify the repair quality of every vehicle prior to customer delivery.

Sienna Mobility Vehicles, Toyota-Authorized Conversion

Sienna vehicles that have been converted for wheelchair accessibility by a <u>Toyota-authorized</u> mobility conversion company are eligible to have the remedy performed. Refer to the <u>Technical Instructions</u> on TIS for the remedy procedure instructions.

Below is the list of companies that are **<u>authorized</u>** by Toyota to convert Sienna vehicles for wheelchair accessibility.

- The Braun Corporation (BraunAbility)
- Vantage Mobility International (VMI)

Sienna Mobility Vehicles, Non-Toyota-Authorized Conversion

Sienna vehicles that have been converted for wheelchair accessibility by a non-Toyota authorized mobility conversion company have undergone an unauthorized modification to the factory condition of the vehicle. These modifications may make it difficult or impossible to apply the remedy in their current condition. Toyota does not recommend modifying vehicles and cannot evaluate how any aftermarket, non-Toyota approved parts and/or modifications could affect a vehicle's performance.

Subject to individual review by the dealer and notwithstanding Toyota's recommendation, some dealers may be willing to perform the Safety Recall remedy with the vehicle in its current modified condition. If your dealership is willing to do so, the customer may be responsible for the cost of parts and/or labor not otherwise covered by Toyota's Safety Recall. Toyota provides the specific remedy parts, and covers 1.1 hours of dealership labor expenses. The customer is responsible to pay any additional charges for parts and/or labor which are the result of the vehicle's non-Toyota-approved modifications.

Toyota is not responsible for later performance problems the vehicle may have that are the result of the non-Toyota-approved vehicle modifications.

Parts Recovery Procedures

All parts replaced as part of this Safety Recall must be turned over to the parts department until appropriate disposition is determined. The parts department must retain these parts until notification via the Parts Recovery System (PRS) is received indicating whether to ship or scrap the parts. These parts are utilized by various departments for defect analysis, quality control analysis, product evaluation, as well as other purposes.

To help minimize dealer storage challenges, Toyota recommends that dealers:

- File the campaign claim accurately and promptly. The time a dealer is required to hold parts is based on when the campaign claim is paid by Toyota.
- Monitor the Warranty Parts Recovery Notifications and Part Scrap Report regularly.

Refer to Warranty Policies <u>9.3 and 9.6</u> for additional details.

Warranty Reimbursement Procedures

Loaner Vehicle or Alternative Transportation Reimbursement Procedure

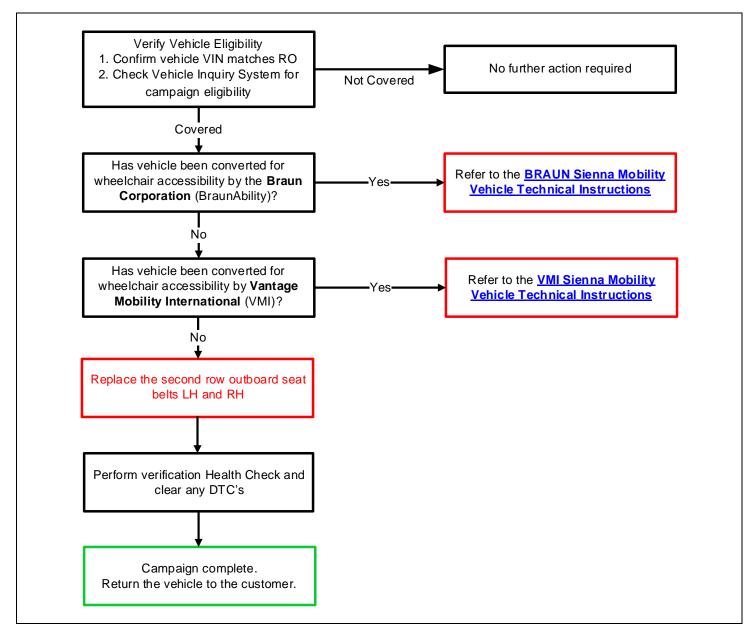
Until the remedy is performed, Toyota recommends that no one sit in an outboard second-row seat when the vehicle is in motion. If this recommendation is not feasible for the customer's personal or business needs, a loaner vehicle or alternative transportation through Toyota Rent-A-CAR (TRAC) can be claimed at a rate of \$42.00 per day.

| Op Code Submit under 21TB08 | Description |
|--------------------------------|---------------------------|
| RNTB81 | Vehicle Rental 1-30 Days |
| RNTB82 | Vehicle Rental 31-60 Days |

NOTE:

- Rental invoice *MUST* be attached to all rental claims. These claims may be subject to debit if rental invoice is not attached.
- Rentals that exceed the maximum allowable daily rate will require DSPM authorization per the Toyota Transportation Assistance Policy (TTAP).
- Dealers will be allowed to file these Op Codes until March 16, 2022. After that date, no claims for alternative transportation reimbursement will be accepted.

Warranty Reimbursement Procedure



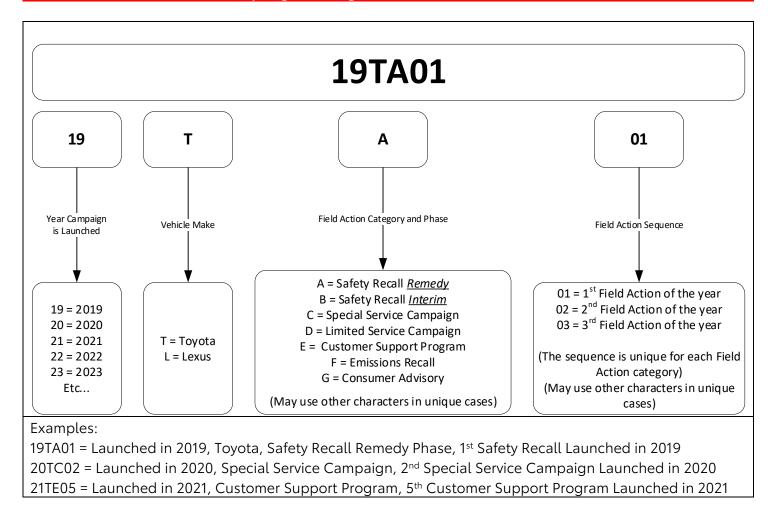
| Op Code | Description | Flat Rate Hours |
|---------|---|------------------|
| TA0801 | Replace second-row seat outboard seat belt assemblies | 1.1 hr / vehicle |

• The flat rate times include 0.1 hours for administrative cost per unit for the dealership.

Claim Filing Accuracy and Correction Requests

It is the dealer's responsibility to file claims correctly for this Safety Recall. This claim filing information is used by Toyota for various government reporting activities; therefore, claim filing accuracy is crucial. If it has been identified that a claim has been filed using an incorrect Op Code or a claim has been filed for an incorrect VIN, refer to Warranty Procedure Bulletin <u>PRO17-03</u> to correct the claim.

Campaign Designation / Phase Decoder



Please review this entire package with your Service and Parts staff to familiarize them with the proper step-bystep procedures required to implement this Safety Recall.

Thank you for your cooperation. TOYOTA MOTOR SALES, U.S.A., INC.



SAFETY RECALL 21TA08 (Remedy Notice)

Certain 2022 Model Year Sienna Vehicles Second-Row Outboard Seat Belts Could Tear in a Crash NHTSA Recall No. 21V-889

Frequently Asked Questions Original Publication Date: December 16, 2021

Q1: What is the condition?

A1: The subject vehicles are 8-passenger Siennas that were equipped with second row outboard seat belts that were manufactured with an incorrect component. This can increase the potential for the seat belt to "bunch" in the seat belt shoulder anchor in certain crashes, potentially causing the seat belt webbing to tear. This can increase the risk of injury in those crashes.

Q1a: Are there any symptoms/warnings of the condition?

A1a: No. There are no symptoms/warnings of the condition.

Q2: What is Toyota going to do?

A2: In January 2022, Toyota will notify owners to request that they make an appointment with their authorized Toyota dealer to have the second-row outboard seatbelt assemblies replaced with ones that have been manufactured correctly *FREE OF CHARGE*.

Q3: Can I do something to avoid the occurrence of the condition?

A3: Yes. Until the remedy is performed, Toyota recommends that no one sit in an outboard second-row seat when the vehicle is in motion.

Q4: Which and how many vehicles are covered by this Safety Recall?

A4: There are approximately 2,300 vehicles covered by this Safety Recall.

| Model Name | Model Year | Production Period |
|------------|------------|---|
| Sienna | 2022 | Mid-September 2021 – Early October 2021 |

Q5: How long will the repair take?

A5: The repair should take approximately one hour. However, depending upon the dealer's work schedule, it may be necessary to make the vehicle available for a longer period.

- **Q6:** Are Sienna vehicles that have been converted for wheelchair accessibility able to have the remedy performed?
- A6: The remedy can be applied to Sienna vehicles that have been converted for wheelchair accessibility by a <u>Toyota-authorized</u> mobility conversion company. Conversion of Sienna vehicles using non-Toyotaapproved parts and/or accessories may make is difficult or impossible for a dealer to install the remedy parts for this Safety Recall.
 - Q6a: Who are the companies that have been authorized by Toyota to convert Sienna vehicles for wheelchair accessibility?
 - A6a: Below is the list of companies that offer Toyota-authorized conversions for Sienna vehicles for wheelchair accessibility.
 - The Braun Corporation (BraunAbility)
 - Vantage Mobility International (VMI)

Q6b: What if my vehicle is converted by a non-authorized mobility conversion?

A6b: Sienna vehicles that have been converted for wheelchair accessibility by a non-Toyota authorized mobility conversion company have undergone an unauthorized modification to the factory condition of the vehicle. These modifications may make it difficult or impossible to apply the remedy in their current condition. Toyota does not recommend modifying vehicles and cannot evaluate how any aftermarket, non-Toyota approved parts and/or modifications could affect a vehicle's performance.

Subject to individual review by the dealer and notwithstanding Toyota's recommendation, some dealers may be willing to perform the Safety Recall remedy with the vehicle in its current modified condition. If your dealership is willing to do so, you may be responsible for the cost of parts and/or labor not otherwise covered by Toyota's Safety Recall. Toyota provides the specific remedy parts and covers 1.1 hours of dealership labor expenses. You are responsible to pay any additional charges for parts and/or labor which are the result of the vehicle's non-Toyota-approved modifications.

Toyota is not responsible for later performance problems the vehicle may have that are the result of the non-Toyota-approved vehicle modifications.

Q7: How does Toyota obtain my mailing information?

A7: Toyota uses an industry provider who works with each state's Department of Motor Vehicles (DMV) to receive registration or title information, based upon the DMV records. Please make sure your registration or title information is correct.

Q8: What if I have additional questions or concerns?

A8: If you have additional questions or concerns, please contact the Toyota Brand Engagement Center at 1-888-270-9371 Monday through Friday, 8:00 am to 8:00 pm, Saturday 9:00 am to 7:00 pm Eastern Time.



This notice applies to your vehicle: [VIN]

URGENT SAFETY RECALL

This is an important Safety Recall. The remedy will be performed FREE OF CHARGE to you.

IMPORTANT SAFETY RECALL (Remedy Notice)

Certain 2022 Model Year Sienna Vehicles Second-Row Outboard Seat Belts Could Tear in a Crash NHTSA Recall No. 21V-889

Dear (customer's First/Last name)

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Toyota has decided that a defect, which relates to motor vehicle safety, exists in certain 2022 model year Sienna vehicles.

You received this notice because our records, which are based primarily on state registration and title data, indicate that you are the current owner.

What is the condition?

Your vehicle is equipped with second row outboard seat belts that were manufactured with an incorrect component. This can increase the potential for the seat belt to "bunch" in the seat belt shoulder anchor in certain crashes, potentially causing the seat belt webbing to tear. This can increase the risk of injury in those crashes.

What should you do?

Please contact any authorized Toyota dealer to schedule an appointment to have the remedy performed as soon as possible. The remedy will require parts replacement. We recommend you contact your dealer to schedule an appointment in advance to confirm parts availability and minimize your inconvenience. Your local Toyota dealer will be more than happy to answer any of your questions.

To find a dealer near you, visit www.toyota.com/dealers.

- For more information on this and other Safety Recalls, including Frequently Asked Questions, visit <u>www.toyota.com/recall</u>. Input your full 17-digit Vehicle Identification Number (VIN) noted above to review information specific to your vehicle.
- ✓ If you require further assistance, you may contact the Toyota Brand Engagement Center at 1-888-270-9371 Monday through Friday, 8:00 am to 8:00 pm, Saturday 9:00 am to 7:00 pm Eastern Time.

What will Toyota do?

Any authorized Toyota dealer will replace the second-row outboard seatbelt assemblies with ones that have been manufactured correctly *FREE OF CHARGE* to you.

This is an important Safety Recall

The remedy should take approximately one hour. However, depending on the dealer's work schedule, it may be necessary to make your vehicle available for a longer period of time.

Until the remedy is performed, Toyota recommends that no one sit in an outboard second-row seat when the vehicle is in motion.

Are Sienna vehicles that have been converted for wheelchair accessibility able to have the remedy performed?

The remedy can be applied to Sienna vehicles that have been converted for wheelchair accessibility by a **Toyota-authorized** mobility conversion company. Conversion of Sienna vehicles using non-Toyota-approved parts and/or accessories may make it difficult or impossible for a dealer to install the remedy parts for this Safety Recall.

Who are the companies that have been authorized by Toyota to convert Sienna vehicles for wheelchair accessibility?

Below is the list of companies that offer Toyota-authorized conversions for Sienna vehicles for wheelchair accessibility.

- The Braun Corporation (BraunAbility)
- Vantage Mobility International (VMI)

What if my vehicle is converted by a non-authorized mobility conversion?

Sienna vehicles that have been converted for wheelchair accessibility by a non-Toyota authorized mobility conversion company have undergone an unauthorized modification to the factory condition of the vehicle. These modifications may make it difficult or impossible to apply the remedy in their current condition. Toyota does not recommend modifying vehicles and cannot evaluate how any aftermarket, non-Toyota approved parts and/or modifications could affect a vehicle's performance. Subject to individual review by the dealer and notwithstanding Toyota's recommendation, some dealers may be willing to perform the Safety Recall remedy with the vehicle in its current modified condition. If your dealership is willing to do so, you may be responsible for the cost of parts and/or labor not otherwise covered by Toyota's Safety Recall. Toyota provides the specific remedy parts and covers 1.1 hours of dealership labor expenses. You may be responsible to pay any additional charges for parts and/or labor which are the result of the vehicle's non-Toyota-approved modifications. Toyota is not responsible for later performance problems the vehicle may have that are the result of the non-Toyota-approved vehicle modifications.

What if you are not the owner or operator of this vehicle?

If you are a vehicle lessor, Federal Law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you know the current owner or operator, please forward this letter to them.

If you would like to update your vehicle ownership or contact information, please visit <u>https://www.toyota.com/recall/update-info-toyota</u> or You will need your full 17-digit Vehicle Identification Number (VIN) to input the new information.

If you believe that the dealer or Toyota has failed or is unable to remedy the defect within a reasonable time or without charge, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, D.C. 20590, or call the toll free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to http://www.safercar.gov.

We have sent this notice in the interest of your continued satisfaction with our products. We sincerely regret any inconvenience this condition may have caused you.

Thank you for driving a Toyota.

Sincerely,

Toyota Motor Sales, USA

Toyota Motor Sales, USA, Inc. 6565 Headquarters Drive Plano, TX 75024 (469) 292-4000

CUSTOMER CONTACT & VEHICLE DISCLOSURE FORM

This form is not applicable for new vehicles in dealership inventory and TCUV units.

This vehicle is involved in a Safety Recall. At this time, <u>remedy parts are not available</u> and the remedy has **NOT** been performed. I understand that the vehicle will need to be returned to an authorized Toyota dealer to have the remedy performed at **NO CHARGE** when the remedy is available.

Customer Signature

Toyota recommends that you register with the Toyota Owners Community at <u>http://www.toyota.com/owners/</u> and regularly check recall applicability using <u>www.toyota.com/recall</u> or <u>www.safercar.gov</u>. You will need to input your 17-digit Vehicle Identification Number (VIN).

| VIN | | Campaig | gn Code |
|------------------------|--|--------------------|----------------------------------|
| Model | Model Year | | |
| Customer Information | | | |
| Customer Name | | _ Customer Email | |
| Customer Address | | Home Phone # | |
| | | Mobile Phone # | |
| | _ | Date | |
| available. This inform | nformation so that Toyota or you nation will only be used for camp formation in the future, visit <u>www</u> | paign communicatio | ns. If you'd like to update your |
| Dealer Information | | | |
| Dealer Name/Addres | SS | Dealer Co | de |
| | | | |

| | Dealer Phone Number | |
|--|------------------------|--|
| | Dealer Staff Name | |
| | Dealer Staff Signature | |