



IMPORTANT SAFETY RECALL

Safety Recall: 21V-886
January 2022
Spartan/Shyft Group Recall: 21V-776

This Notice Applies to Your Recreational Vehicle «VIN»

«NAME»
«ADDRESS»
«CITY», «ST» «ZIP»

Dear Valued Dealer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Spartan RV Chassis, a brand of Shyft Group, Inc. has decided that a defect, which relates to motor vehicle safety, exists in certain 2020 - 2022 Entegra Coach Anthem, Embark, Reatta, Reatta XL Class A motorhomes. The affected vehicles are built on certain 2020, 2021 and 2022 model year K1 and K2 model Spartan RV Chassis.

***Reason
for this
recall***

Certain rear suspension mounting fasteners that attach the rear drive axle to the rear suspension may not have been tightened to their proper value. As a result, the fasteners could break or be loose enough to allow the rear drive axle to shift. A shift in the rear drive axle could increase the risk of a crash.

***Recall
Remedy***

The rear suspension fasteners are checked for damage and if damaged they will be replaced and tightened to the correct torque value. If there is no damage and no torque mark, the fasteners will be tightened to the correct torque value. The inspection of the fasteners should take no more than 0.5 hour. To replace and tighten the fasteners to the correct torque value should take The Shyft Group, Inc. no more than 2 hours. However, due to scheduling times the service provider may need your vehicle for longer.

***What we
need you
to do***

Our records show the following unit is affected by this recall and is part of the current inventory at your dealership.

VIN»

Please call Spartan RV Chassis at 800-543-4277 to locate a qualified service center near you. Steps will be taken to ensure the work is performed at the nearest service center.

Federal law requires that all affected units in your inventory be repaired prior to delivery to a retail owner. If you sold an affected unit recently, please contact the owner immediately to advise the owner of the recall. In addition, please register the unit through Jayco Partners.

A vehicle lessor receiving this notice must notify the lessee by first class mail within ten (10) days from receipt of this owner notification letter.

Information regarding this recall is available in CASE RECALL LINES in Jayco Partners.

If you have any questions, please contact Spartan RV Chassis at 800-543-4277 or Entegra Customer Service at 800-517-9137 for assistance.

We certainly regret this inconvenience; however, your safety is our most important priority.

Sincerely,

Compliance Management