



## MAZDA DEALER EMAIL

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**October 17, 2022**

**Attention:** Mazda General, Parts and Service Managers

**Subject:** Safety and Emissions Recall 5321K – Multi-Model Fuel Pump May Fail - Missed Recall Dashboard Update

Dear Mazda Dealer Partners,

The Mazda Recall Team has been closely monitoring the effect Recall 5321K is having on the Missed Recall Dashboard.

5321K Safety and Emissions Recall has been added back to the Dashboard and will count for October Results and all subsequent months.

Dealers should see this recall for all visits starting in October.

All parts to support the recall are in stock, and many dealers have sufficient stock to support several weeks' worth of repairs at their current rate.

The Recall Team will continue to monitor all Recall 5321K claims to ensure correct claim and repairs and that you have the tools to provide a high level of customer experience. As a reminder, 5321K documents (Dealer Emails, Repair Procedures and Parts & Warranty Information) should be reviewed in Mazda Global Service Support (MGSS) each time a vehicle arrives at your dealership.

We appreciate everyone's patience and support in carrying out this recall and all Mazda campaigns.

### **Protect What is Important to You**

Sincerely,

Travis Young  
Manager Recalls, Technical Services Division  
Mazda North American Operations

