

#### MAZDA DEALER EMAIL

July 12, 2022

Attention: Mazda General, Parts and Service Managers

Subject: Launch to Owners as Parts Now Available - Safety and Emissions Recall 5321K -

Multi-Model Fuel Pump May Fail

Dear Mazda Dealer Partners,

As advised last November, Mazda Motor Corporation announced a Safety Recall impacting certain 2018-2019 CX-5, CX-9, and MX-5 Vehicles, as well as 2018 Mazda6 and 2019 CX-3 in the US.

#### **Owner Notification:**

We are pleased to announce that all unrepaired vehicles will display in eMDCS as "Open" on Monday, July 18, 2022, and Owner Letters will be mailed the same day. We do apologize for the delay in launching this campaign and appreciate your patience since the announcement last fall. This recall will also be included in the Missed Recall Dashboard once the campaign is in open status.

### **Subject Vehicles:**

Affects 121,038 US and US Territory vehicles:

Model	Subject VIN range	Subject production date range		
2018-2019MY	JM3KF**** J* 387268 – 476254	From April 3, 2018 through		
CX-5 (KF)	JM3KF**** K* 500024 – 514334	October 27, 2018		
2019MY	JM1DK**** K* 403654 – 428073	From April 10, 2018 through		
CX-3 (DK)	JMTDK K 403054 – 428073	November 6, 2018		
2018-2019MY	JM3TC**** J0 229736 – 237357	From April 16, 2018 through		
CX-9 (TC)	JM3TC**** K0300008- 308082	October 17, 2018		
2018MY	   JM1GL**** J1 313088 – 327496	From April 6, 2018 through		
Mazda6 (GL)	JWIGE JI 313088 - 327498	October 30, 2018		
2018-2019MY	JM1ND**** J0 205791 – 206202	From April 5, 2018 through		
MX-5 (ND)	JM1ND**** K0 300011 – 303267	October 29, 2018		
Mexico Market and Territory Vehicles only. No US market vehicles				
2019-2020MY	3MDDJ**** KM 309487 – 316139	From November 1, 2018 through		
Mazda2 (DJ)	3MDDJ**** LM 400466 – 401990	January 13, 2020		
2018MY	   JM1BN**** J1 190558 – 199538	From April 12, 2018 through		
Mazda3 (BN)		October 31, 2018		

**NOTE:** 2019-2020 Mazda2 and 2018 Mazda3 vehicles are also impacted, but they are in Territory markets of Guam, Saipan and/or Puerto Rico. As a reminder, these vehicles can be repaired at any US Mazda dealership. This recall is also being launched in Canada and Mexico markets and those vehicles can be repaired at any Mazda dealership in the US.

### **Concern Outline and Repair:**

On the affected vehicles the impeller in the low-pressure fuel pump may become deformed causing fuel pump failure. Fuel pump failure may result in engine no start and/or stall, increasing the risk of a crash. Drivers may notice this defect by a check engine light, and/or rough engine operation. The repair will be replacement of the low-pressure fuel pump and gasket on all vehicles with improved parts.

## Parts Ordering - for all Subject Vehicles:

Beginning on Wednesday, July 13th Mazda will process push shipments for the recall repair parts. The quantity of parts sent to each dealership will be based on the amount of affected VINs for the SOA. However, due to the small quantity of affected VINs for certain models, most push shipments will only include part numbers PEY3-13-350 (Fuel Pump) and BBM2-42-166A (Gasket). The push shipments will arrive on your next scheduled stock day and will reference RECALL 5321K.

Additional parts can be ordered using the Limited Parts Ordering screen in eMDCS.

Description	Part Number	Quantity	Remarks
Fuel Pump Kit	PEY3-13-350	1	CX-5 (KF), Mazda6 (GL), CX-3 (DK), MX- 5 (ND) 2.0 or 2.5 Non-Turbo engine
			CX-5 (KF), Mazda6 (GL), CX-9 (TC)
Fuel Pump Kit	PYY1-13-350	1	All equipped with FWD 2.5 Turbo
			(No US market CX-5 KF FWD Turbo vehicles)
Fuel Pump Kit	PYY2-13-350	1	CX-5 (KF) AWD 2.5 Turbo
			CX-9 (TC) AWD 2.5 Turbo
Gasket	BBM2-42-166A	1	CX-5 (KF), Mazda6 (GL), CX-9 (TC), MX-5 (ND), Mazda3 (BN)
Gasket	DA8A-42-166	1	CX-3 (DK), Mazda2 (DJ)

#### **Important Safety Notice:**

The National Traffic and Motor Vehicle Safety Act prohibits the delivery of any subject vehicle without performing the necessary repair for defects or failures. Failure to perform applicable recalls before delivery can result in extensive dealer fines and penalties from the Federal Government. Therefore, you must complete this recall for all affected vehicles in your inventory prior to delivery.

- 1. Parts and Warranty Information and Repair Procedures are posted on MGSS.
- 2. For Warranty questions, contact the Warranty Hotline at (877) 727-6626, Option 3.
- 3. Vehicles will display in eMDCS as "Open" on July 14, 2022.
- 4. For parts questions, contact the Dealer Assistance Group at (877) 727-6626 Option 2.
- 5. For Recall questions please fill out the Dealer Recall Help Form located on OneMazda > Warranty, Recall and Service Tools.

Please make certain the appropriate personnel in your dealership are aware of these resources and are familiar with the details of this recall before responding to customer inquiries. We apologize for any inconvenience this recall may cause you and your customers. Your understanding and support in carrying out all campaigns are greatly appreciated.

# Protect What is Important to You

Sincerely, Travis Young Manager Recalls, Technical Services Division Mazda North American Operations

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