



MAZDA DEALER EMAIL

August 2, 2022

Attention: Mazda General, Parts and Service Managers

Subject: Launch to Owners as Parts Now Available - Safety and Emissions Recall 5321K – Fuel Tank Screws Update

Dear Mazda Dealer Partners,

Mazda Warranty operations, Dealer Recall Help and the DAG have received field and dealer requests to use locally sourced fuel tank screws if needed during the Recall 5321K repair. The Mazda supplied part# 9983-30-408 is currently on backorder. You can continue to use the Limited Parts Ordering screen for the Mazda supplied screw and these back orders will fill as stock arrives.

This information does not apply to the CX-3 model as it does not need screws.

Until supply of the Mazda supplied screws recovers, we are happy to announce that locally sourced screws are allowed following the specific guidelines below. One source for the screws that is nationally available in the USA is McMaster-Carr SKU 94387A240 <https://www.mcmaster.com/94387A240/> however, substitutes meeting specifications below are acceptable for use. You must still contact Dealer Recall Help if you need a fuel tank assembly.

Fuel Tank Screw specifications

- Dimensions are 4mm with 0.7mm pitch and 8mm length. This has to match.
- Material: Steel with Zinc Coating.
- Hardness factor is 4.8 which is the nominal hardness of a screw. This must be the minimum hardness that is usable.
- Phillips head and should be ~ 2.6mm thick with a 7mm head size.
- Add screws as a sublet with the normal 5321K Warranty claim. Sublet parts purchased must match exactly to the part specification and SKU's for locally sourced products must match all specifications.
- Old screws can be discarded. Locally sourced screws can be added as a sublet in the 5321K warranty claim following all Mazda Recall Warranty sublet guidelines. Warranty information for the screws will be available on MGSS by Wednesday August 3, 2022.

We appreciate everyone's patience and support in carrying out this recall and all Mazda campaigns. If you have questions, please fill out Dealer Recall Help on OneMazda.

Protect What is Important to You

Sincerely,

Travis Young
Manager Recalls, Technical Services Division
Mazda North American Operations

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