

Standard script for **DTNA** Contacting **Dealers** in scheduling vehicle for repair after Customer agrees.

Good Afternoon,

My name is _____, I am reaching out on behalf of Daimler Trucks North America. Currently, we have an owner in your area that would like to have their vehicle(s) inspected ahead of the release of FL905 Western Star Steer.

That Customer is:

This aligns to the recent **DTNA My Communication Link regarding Recall FL905** and the effort to have the vehicles in the suspect population inspected ahead of the recall's activation.

DTNA requests you contact this Customer to arrange for this inspection ahead of the recall's activation:

Owner Info:

- Name:
- VIN:
- Address
- Phone:

If you have any questions regarding this information contact DTNA CAC at: **855-253-0422**