



## **STOP SALE AND DELIVERY – SAFETY RECALL**

**Date: November 05, 2021**

**Subject: Stop Sale and Delivery for Upcoming Safety Recall**

**Affected Models: 2018-2021MY Isuzu FTR Vehicles**

**To: Isuzu Dealer Principal, Sales Manager and Service Manager**

Effective immediately, stop the sale and delivery of affected vehicles in your inventory, even if a customer has purchased an affected vehicle. We are in the process of taking steps to address a safety-related defect in these vehicles. **Federal law prohibits the sale and delivery to customers of any vehicle containing a safety defect. You must not deliver any covered vehicles to customers until after the vehicle has been remedied.**

### **WHAT IS THE CONDITION?**

Isuzu Motors Limited has decided that a defect, which relates to motor vehicle safety, exists in certain 2018, 2019, 2020 and 2021 model year FTR vehicles. The jam nut for the steering stopper bolt on the left side may loosen and allow the bolt to back away from the steering knuckle. This could result in an increase in the turning radius of the vehicle in left turns, which could make it difficult to make sharp turns. If the vehicle's turning radius is increased, there is an increased risk of a crash. (A prior recall (19V-467) was conducted to address this issue, but Isuzu has identified this condition on vehicles that were remedied in that campaign as well as those that were produced after a change in production intended to prevent the condition.)

### **WHAT WE WILL DO**

We are preparing a new service procedure and procuring parts to repair these vehicles. You will receive another notice regarding owner notification and campaign bulletin release as soon as the schedule is available.

### **WHAT YOU SHOULD DO**

For affected vehicles in dealer inventory, open a repair order referencing this Stop Sale and hold the vehicles until further notification is received.

We regret any inconvenience which this action may cause you.

Sincerely,

Isuzu Commercial Truck of America, Inc.