

TO: Mercedes-Benz Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Anthony Washington, Department Manager, Regulations and Certifications
Re: Recall Campaign Launch Notification Model 907 (Sprinter) Model Years 2020 Replace Front Axle Brakes	DATE: December, 2021



Mercedes-Benz

IMPORTANT RECALL CAMPAIGN INFORMATION

Please see the attached documents related to the campaign listed above



Campaign No. :	Campaign Desc. :	Replace Front Axle Brakes
2021120005	VS3BRESCH	
<p>This is to notify you of an initial Recall Campaign to replace the front axle brakes on 1 MY20 Mercedes-Benz Sprinter van. The recall campaign will be visible on the www.safercar.gov website and may generate questions from customers. All affected VIN will be flagged as "OPEN" in VMI</p>		
Background		
Issue	<p>Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz vans, has determined that on one Mercedes-Benz Sprinter vehicle, (platform 907 -VS30), the front axle was equipped with brake discs intended for a 3.5t GVWR Sprinter instead of the brake discs for a 5t GVWR Sprinter. The brake discs for vehicles with 3.5t Gross Vehicle Weight Rating (GVWR) are not designed to withstand the thermal load experienced by vehicles with 5t GVWR during multi-stop braking and downhill driving. For a vehicle equipped with the 3.5t GVWR under those special operating conditions, braking distance might increase in some instances, which could increase the risk of a crash.</p>	
What We're Doing	<p>MBUSA is conducting a voluntary recall. An authorized Mercedes-Benz Sprinter dealer will exchange the incorrectly mounted 3.5t brake discs and pads on the front axle for the correct version (5t) on the vehicle affected.</p>	
Parts	Parts are Available	
Vehicles Affected		
Vehicle Model Year(s)	Model Year 2020	
Vehicle Model	Sprinter VS30, Platform 907	
Vehicle Populations		
Total Recall	1	
Dealer Inventory	0	
<p>Given this notice, it is a violation of Federal Law for a dealer to sell or lease any new Sprinter vehicles in dealer inventory covered by this notification until the vehicle has been repaired.</p> <p>Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired.</p> <p>Additionally, given this notice, it is a violation of Federal Law for rental companies to rent new Sprinter vehicles covered by this notification until the vehicle has been repaired.</p>		
Next Steps/Notes		
Customer Notification Timeline	An owner notification letter to be mailed in December, 2021.	
AOMS/SOMS	AOMs – This recall may generate questions from your dealers. Please forward this notice to your dealers ASAP.	
Rental Fleet Partners	This recall may affect vehicles in your fleet. Please contact your respective MBUSA fleet representative for further information and next steps. For repairs, please contact your preferred MBUSA dealer.	
<p>While we regret any inconvenience this may cause, we are determined to maintain a high level of vehicle quality and customer satisfaction.</p>		





Mercedes-Benz

Campaign No. 2021120005, December, 2021

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model 907 Sprinter, Model Year 2020**
Replace Front Axle Brakes

Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz vans, has determined that on one Mercedes-Benz Sprinter vehicle, (platform 907 -VS30), the front axle was equipped with brake discs intended for a 3.5t GVWR Sprinter instead of the brake discs for a 5t GVWR Sprinter. The brake discs for vehicles with 3.5t Gross Vehicle Weight Rating (GVWR) are not designed to withstand the thermal load experienced by vehicles with 5t GVWR during multi-stop braking and downhill driving. For a vehicle equipped with the 3.5t GVWR under those special operating conditions, braking distance might increase in some instances, which could increase the risk of a crash. An authorized Mercedes-Benz Sprinter dealer will exchange the incorrectly mounted 3.5t brake discs and pads on the front axle for the correct version (5t) on the vehicle affected.

Prior to performing this Recall Campaign:

- Please check VMI to determine if the vehicle is involved in the Campaign and if it has been previously repaired.
- Please review the entire Recall Campaign bulletin and follow the repair procedure exactly as described.

Please note that Recall Campaigns **do not expire** and may also be performed on a vehicle with a vehicle status indicator.

Approximately **1** vehicle is involved.

Order No. V-RC-2021120005 This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

Model 907
with code ZU7 (National version for Canada)

Model 907
with code ZU8 (National version for USA)

Operation no. of the operation texts or standard texts and flat rates

Category	Op. no.	Operation text	Time	Damage Code	Code
L	02 0544	Operations: Replace brake disks and brake linings at front axle	1.9hrs	42 910 82	VS3BRESC HE
L	02 1586	Operations: Extra work for removing/installing 2 wheel and tire assemblies during installation with wheel lift dolly	0.2hrs	42 910 82	VS3BRESC HE

	Check		
1	Check if vehicle is affected by measure.	 For authorized Mercedes-Benz service partners, only the entry in the Extended VEGA Application (EVA) system, in the "Current" tab, is decisive. An additional test of the affected vehicles in the workshop information system (WIS) or vehicle list is thereby not necessary.	
	Replace		
2	Replace brake disks and brake linings at front axle.		AR42.10-D-0230TS

Parts ordering note

Part no.	Designation	Quantity
	Brake disc (see XENTRY Parts Information)	2
	Screw (see XENTRY Parts Information)	4
	Fit screw for brake disk (see XENTRY Parts Information)	2
	Brake lining parts kit (see XENTRY Parts Information)	1
	Brakepad wear sensor (see XENTRY Parts Information)	n. B.