



New Safety Recall Advanced Communication – Y73

FCA US LLC (FCA US) has announced a safety recall on certain 2021 Model Year (WD) Dodge Durango vehicles.

VINs identified as being involved in this campaign are currently live and searchable.
Stop sale is in effect for the above-identified vehicles.

Vehicles impacted by a stop sale are eligible for reimbursement allowance through the Recall Floorplan Reimbursement Policy (RFPRP), which can be requested upon recall claim submission.

IMPORTANT: Some of the involved vehicles may be in dealer new vehicle inventory. Federal law requires you to complete this recall service on these vehicles before retail delivery. Violation of this requirement by a dealer could result in a civil penalty of up to \$21,000 per vehicle. Involved vehicles can be determined by using the VIP inquiry process.

REASON FOR THIS SAFETY RECALL

Some of the above vehicles may have been built with a rear spoiler that is over-flush to the roof, allowing contact to the roof when cycling the liftgate. Vehicle occupants may hear the spoiler hitting the body when opening or closing the liftgate, or a rattle from the spoiler being loose while driving. An over-flush rear spoiler may become damaged when cycling the liftgate which may result in the spoiler becoming partially detached from the vehicle. Rear spoilers that become partially detached may separate from the vehicle while driving, potentially creating a road hazard to operators and occupants of other vehicles, and can cause such vehicles to crash without prior warning.

SERVICE ACTION

FCA US will conduct a voluntary safety recall to inspect and, if necessary, replace the rear spoiler. The remedy for this condition is not currently available. Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in 4th Quarter of 2021.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.