

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Gregory Gunther, Department Manager, Vehicle Compliance and Analysis, Engineering Services
RE: Recall Campaign Initial Notification Update Passenger Seat Occupant Recognition System MY21 223 (S-Class)	DATES: October 18, 2021

IMPORTANT RECALL CAMPAIGN INFORMATION

Please see the attached documents related to the campaign listed above.

Please note that all customer inquiries should be directed to the Customer Assistance Center at 1-800-FOR-MERCEDES.

Sincerely,

Gregory Gunther

Department Manager, Vehicle Compliance & Analysis



Recall Campaign Initial Notification			October 18, 2021
Campaign No. :	NHTSA ID	Campaign Desc. :	Update Passenger Seat Occupant Recognition System
TBA	21V789	21P2197438	
<p>This is to notify you of a new Recall Campaign to update the passenger seat occupant recognition system on 1,311 Model Year (“MY”) 2021 223 (S-Class) vehicles. The recall campaign will be visible on the www.safercar.gov website and may generate questions from customers. Affected VINs will be flagged in VMI as "PENDING" on October 18, 2021.</p>			
Background			
Issue	Mercedes-Benz AG (“MBAG”) has determined that on certain Model Year (“MY”) 2021 S-Class (223 platform) vehicles, the airbag control unit software might not meet specifications. The control unit for the occupant recognition might be deactivated permanently by the airbag control unit upon vehicle shut-down. As a consequence, the passenger airbag might be deactivated despite an occupant sitting on the front passenger seat. This could increase the risk of injuries for the passenger in the event of a crash with a potential airbag deployment.		
What We’re Doing	MBUSA will conduct a voluntary recall. An authorized Mercedes-Benz dealer will update the airbag control unit software on the affected vehicles.		
Parts	Remedy is not available at this time.		
Vehicles Affected			
Vehicle Model Year(s)	2021		
Vehicle Model	S-Class		
Vehicle Populations			
Total Recall Population	1,311		
Total Vehicles in Dealer Inventory	113		
<p>Given this notice, it is a violation of Federal law for a dealer to sell or lease any new MY21 S-Class vehicles in dealer inventory covered by this notification until the vehicle has been repaired. Once the remedy is available, the vehicles will be flagged as “OPEN” and Work Instructions will be available in Star TekInfo. Once the repair is complete, the vehicle may be sold or leased.</p> <p>Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired. As a matter of normal service process, please check for other repair measures which might be applicable to the vehicle(s).</p> <p>Additionally, given this notice, it is a violation of Federal Law for car rental companies to rent new MY21 S-Class vehicles covered by this notification until the vehicle has been repaired.</p>			
Next Steps/Notes			
Customer Notification Timeline	Customer letters will be mailed after the remedy becomes available.		
AOMS/SOMS	AOMs – This recall may generate questions from your dealers. Please forward this notice to your dealers ASAP.		
Rental Fleet Partners	This recall may affect vehicles in your fleet. Please contact your respective MBUSA fleet representative for further information and next steps. For repairs, please contact your preferred MBUSA dealer.		
<p>While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEDES.</p>			

