## GLOBAL SAFETY FIELD INVESTIGATIONS DCS6058 URGENT - DISTRIBUTE IMMEDIATELY

Date: February 23, 2022

Subject: REVISION: N212349040-01 - Safety Recall

Driver Front Airbag Inflator May Rupture
Revised Correction and Service Procedure

Models: 2008-2017 Buick Enclave

2013-2017 Chevrolet Traverse

To: All General Motors Dealers

The correction statement and service procedure have been updated in this bulletin. Please discard all previous copies of N212349040.

## (TECHNICIAN and WARRANTY ADMINISTRATOR) SERIAL NUMBER RECORDING REQUIREMENT.

The removed and replacement Steering Wheel Airbag assembly serial numbers must be captured by the technician and recorded on the job card.

The Warranty Administrator MUST enter the replacement steering wheel airbag assembly serial number in GWM (Global Warranty Management) or in DMS (Dealer Management System). Enter the serial number of the replacement steering wheel airbag in the 'Labor Operation Dependency Code' field (1) per the screen above. Enter the serial number of the removed steering wheel airbag in the 'General Comments' comments section. Failure to enter these serial numbers will cause the claim to reject.

## **Question and Answer Document (Q&A)**

Attached to this message you will find an updated document that addresses the ten most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

END OF MESSAGE
GLOBAL SAFETY FIELD INVESTIGATIONS