



RECALL CAMPAIGN BULLETIN

Classification: BT21-024	Reference: NTB21-104	Date: November 11, 2021
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VOLUNTARY SAFETY RECALL CAMPAIGN 2022 PATHFINDER; DRIVER AND PASSENGER SIDE 3RD ROW SEAT HEADREST REPLACEMENT

CAMPAIGN ID #: PC853
APPLIED VEHICLES: 2022 Pathfinder (R53)

**Check Service COMM or Dealer Business Systems (DBS)
National Service History to confirm campaign eligibility.**

INTRODUCTION

Nissan is conducting this voluntary safety recall campaign, on certain specific model year 2022 Pathfinder vehicles, to replace the driver (LH) side and passenger (RH) side 3rd row seat headrests. This service will be performed at no charge to the customer for parts or labor.

IDENTIFICATION NUMBER

Nissan has assigned identification number PC853 to this campaign. This number must appear on all communication and documentation of any nature dealing with this campaign.

DEALER RESPONSIBILITY

It is the dealer's responsibility to check Service COMM or Dealer Business Systems (DBS) National Service History for the campaign status on each vehicle falling within the range of this voluntary safety recall which for any reason enters the service department. This includes vehicles purchased from private parties or presented by transient (tourist) owners and vehicles in a dealer's inventory. **Federal law requires that new vehicles in dealer inventory which are the subject of a safety recall must be corrected prior to sale. Failure to do so can result in civil penalties by the National Highway Traffic Safety Administration.** While federal law applies only to new vehicles, Nissan strongly encourages dealers to correct any used vehicles in their inventory before they are retailed.

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. **NOTE:** If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

SERVICE PROCEDURE

1. Remove the driver (LH) side 3rd row seat headrest.
 - Press in the headrest hold buttons (A), and then remove the headrest (1) from the 3rd row seat (2) by pulling up.

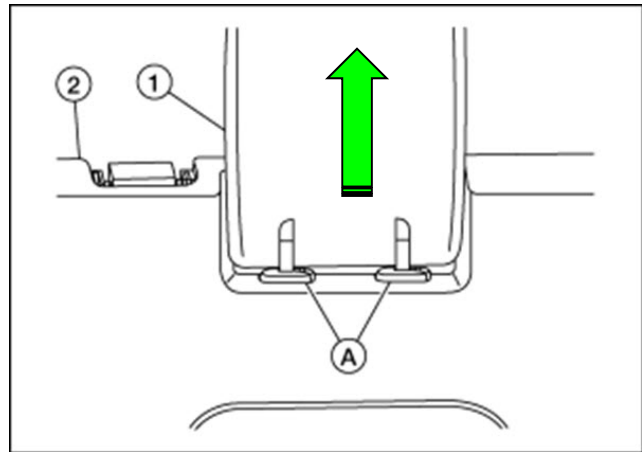


Figure 1

2. Repeat step 1 for the passenger (RH) side 3rd row seat headrest.
3. Install the new headrests in the reverse order of removal.
4. Using a suitable cutting tool, cut an "X" in the removed headrests, as shown in Figure 2, before discarding the headrest.



Figure 2

PARTS INFORMATION

DESCRIPTION	PART NUMBER	QUANTITY
HEADREST – 3 rd ROW SEAT (LH and RH)	86480 – (1)	2

(1) Use the VIN in the EPC to determine the correct part number.

CLAIMS INFORMATION

Submit a “CM” line claim using the following claims coding:

CAMPAIGN (“CM”) ID	DESCRIPTION	OP CODE	FRT
PC853	Replace Both LH and RH 3 rd Row Seat Headrests	PC8530	0.2

AMENDMENT HISTORY

PUBLISHED DATE	REFERENCE	DESCRIPTION
November 11, 2021	NTB21-104	Original bulletin published

