

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS5943
URGENT - DISTRIBUTE IMMEDIATELY

Date: September 28, 2021

Subject: N212332040 - Safety Recall
Stall While Driving

Models: 2021 Cadillac Escalade, Escalade ESV
2021 Chevrolet Suburban
2021 Chevrolet Tahoe
2021 GMC Yukon, Yukon XL

To: All General Motors Dealers

General Motors is releasing Safety Recall N212332040 today. The total number of U.S. vehicles involved is approximately 14,822. Please see the attached bulletin for details.

Question and Answer Document (Q&A)

Attached to this message you will find a document that addresses the ten most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

Global Warranty Management (GWM)

The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated September 28, 2021. A list of involved vehicles in dealer new inventory is attached to this message. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE

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