



## **New Safety Recall Advanced Communication – Y71**

FCA US LLC (FCA US) has announced a safety recall on certain 2019 through 2021 Model Year (VM) Ram ProMaster City vehicles.

VINs identified as being involved in this campaign are currently live and searchable. **Stop sale is in effect for the above-identified vehicles.**

Vehicles impacted by a stop sale are eligible for reimbursement allowance through the Recall Floorplan Reimbursement Policy (RFPRP), which can be requested upon recall claim submission.

**IMPORTANT:** Some of the involved vehicles may be in dealer new vehicle inventory. Federal law requires you to complete this recall service on these vehicles before retail delivery. Violation of this requirement by a dealer could result in a civil penalty of up to \$21,000 per vehicle. Involved vehicles can be determined by using the VIP inquiry process.

### **REASON FOR THIS SAFETY RECALL**

Some of the above vehicles may have a Body Control Module ("BCM") diagnostic software issue that prevents the Instrument Panel Cluster ("IPC") from changing the frequency of the turn signal lamp IPC indicator when a turn signal bulb is inoperative. Vehicle operators may be unable to adequately signal their driving intentions, and be unaware that their intentions may not be adequately signaled, which can cause a vehicle crash without prior warning.

The condition described above does not comply with Federal Motor Vehicle Safety Standard (FMVSS) No. 108 S9.3.6 Turn signal lamp failure. Failure of one or more turn signal lamps such that the minimum photometric performance specified in Tables VI or VII is not being met must be indicated by the turn signal pilot indicator by a "steady on", "steady off", or by a significant change in the flashing rate".

### **SERVICE ACTION**

FCA US will conduct a voluntary safety recall to reprogram the Body Control Module. Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in 4th Quarter of 2021.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.

Customer Services Field Operations  
FCA US LLC