



November 8, 2021

ATTENTION: ALL DEALER PARTS & SERVICE MANAGERS

Kia America, Inc., pursuant to the National Traffic and Motor Vehicle Safety Act, is conducting a Safety Recall Campaign on certain 2015-2017 MY Sedona vehicles manufactured from July 21, 2014 through June 10, 2016.

The Smart Junction Box (SJB) in the subject vehicles interprets the signal from the multifunction switch to determine the intended turn signal direction. The SJB software logic may not properly interpret the signals received from the multifunction switch in certain circumstances. As a result, the turn signal may intermittently activate in the opposite direction of what was intended by the driver, thereby increasing the risk of a crash.

Kia dealers will update the Smart Junction Box software logic with an improved version. The improved SJB software logic will prevent the activation of a turn signal that was not intended by the driver.

The Technical Service Bulletin that provides vehicle inspection and repair procedures, affected VIN production range, and warranty claim information will be posted on the Kia Global Information System (KGIS) at www.kiatechinfo.com in the week of **November 8, 2021**.

Enclosed you will find a copy of the owner notification letter and a Q&A Guide for recall questions, both of which describe the issue. A list of vehicles affected by this recall can be accessed on WEBDCS. Log onto the site, select the Campaigns Tab, click on Open Campaign Report in the left side menu, and select **SC217** to generate the list.

Kia will start notifying vehicle owners on **November 12, 2021**. Please start performing the repairs immediately on any affected vehicles currently in your inventory. Note that any vehicle owners who have already paid for Smart Junction Box repairs related to turn signal misdirection can submit a request for reimbursement online via the Owner's Section of www.kia.com.

Also, please make certain the appropriate personnel in your dealership are familiar with the details of this recall to ensure proper responses to customer inquiries and requests to have the recall performed on their vehicles. This Safety Recall represents an opportunity for your service department to deliver an exceptional service experience (e.g., flexible service appointment process, car wash and vacuum and timely service).

NHTSA ADVISORY: It is a violation of Federal law for a dealer to deliver a new motor vehicle covered by this notification under a sale or lease until the defect is remedied.

LEGAL PRIVACY LIABILITY NOTICE: Pursuant to the terms of the Dealer Sales and Service Agreement and the Gramm-Leach-Bliley federal consumer privacy act, you are required to keep confidential any and all information and documents provided to you by Kia America, Inc. or generated by you in the conduct of carrying out work under that Agreement regarding Kia vehicle purchasers and owners, including but not limited to warranty claim information. Kia dealers may use such owner information for the sole purpose of conducting and performing this safety recall campaign, and for no other purpose.

If you have any questions, please contact your Kia District Parts and Service Manager.

Sincerely,
Kia Service Department