



November 8, 2021

ATTENTION: ALL DEALER PRINCIPALS

Kia America, Inc., pursuant to the National Traffic and Motor Vehicle Safety Act, is conducting a Safety Recall Campaign on certain 2015-2017 MY Sedona vehicles manufactured from July 21, 2014 through June 10, 2016.

The Smart Junction Box (SJB) in the subject vehicles interprets the signal from the multifunction switch to determine the intended turn signal direction. The SJB software logic may not properly interpret the signals received from the multifunction switch in certain circumstances. As a result, the turn signal may intermittently activate in the opposite direction of what was intended by the driver, thereby increasing the risk of a crash.

Kia dealers will update the Smart Junction Box software logic with an improved version. The improved SJB software logic will prevent the activation of a turn signal that was not intended by the driver.

Your Service Manager was sent a copy of the owner notification letter and a Q&A guide for recall questions both of which describe the issue and information on how to access the list of affected vehicles.

Kia will start notifying the vehicle owners on **November 12, 2021**.

What Should You Do?

Please make certain the appropriate personnel in your dealership are familiar with the details of this recall campaign to ensure proper responses to customer inquiries and requests to have the campaign performed on their vehicles.

NHTSA ADVISORY: It is a violation of Federal law for a dealer to deliver a new motor vehicle covered by this notification under a sale or lease until the defect is remedied.

LEGAL PRIVACY LIABILITY NOTICE: Pursuant to the terms of the Dealer Sales and Service Agreement and the Gramm-Leach-Bliley federal consumer privacy act, you are required to keep confidential any and all information and documents provided to you by Kia America, Inc. or generated by you in the conduct of carrying out work under that Agreement regarding Kia vehicle purchasers and owners, including but not limited to warranty claim information. Kia dealers may use such owner information for the sole purpose of conducting and performing this safety recall campaign, and for no other purpose.

If you have any questions, please contact your Kia District Parts & Service Manager.

Sincerely,

Kia Service Department

Enclosures