



To: All Fox Factory-affiliated General Motors Dealers
Subject: **Notification of Safety Recall 21V-718, New Vehicle Hold**
 Certain Tuscany-upfitted MY 2019 – 2021 General Motors Vehicles and Certain
 SCA-upfitted MY 202-2021 General Motors Vehicles
 Front Upper Control Arm

REASON FOR THIS SAFETY RECALL:

On September 2, Fox Factory filed a Defect Information Report with the National Highway Traffic Safety Administration (NHTSA) informing the agency that in the subject vehicles (equipped with Tuscany, SCA Performance, Rocky Ridge Conversions, and Rocky Mountain Truck lift kits), accelerated wear on the GM-installed ball joint in the front upper control arm can result in premature failure and the affected front wheel separating while the vehicle is in motion. Partial or total separation of a front wheel while the vehicle is in motion can increase the risk of a crash.

AFFECTED VEHICLES upfitted with Tuscany Lift Kit 501T-02-00064:

Make and Model	Model Years	Number of vehicles	Approximate Upfit Period
GM Sierra 1500	2019 – 2021	1413	Jan. 1, 2018 – March 31, 2021
GM Silverado 1500	2019 - 2021		

AFFECTED VEHICLES upfitted with SCA Lift Kits SCA1100, SCA2102, and SCA3100:

Make and Model	Model Years	Number of vehicles	Approximate Upfit Period
GM Sierra 1500	2020 – 2021	1233	April 24, 2020 – April 1, 2021
GM Silverado 1500	2020 - 2021		

REMEDY:

Remedy parts are available. Dealers will install new Fox Factory front upper control arms in place of the GM front upper control arms. This service must be performed on all affected vehicles **at no charge** to the vehicle owner.

OWNER LETTER MAILING DATE:

Fox Factory will notify owners by November 1, 2021.

CUSTOMER CONTACTS

Dealers should repair any vehicles covered by this safety recall that arrive at their dealerships, whether or not the customer has received a safety recall letter. If a vehicle owner does contact you directly about this safety recall, please call Kate Wagner at (574) 970-0686 or kwagner@drivetuscany.com if it is a Tuscany or Harley-Davidson branded truck, and please call Tim Hatcher at (205) 282-4992 or Thatcher@ridefox.com if it is a SCA Performance, Black



Widow, Rocky Ridge, or RMT branded truck, so that we can support you in executing a customer-friendly process for remedying these vehicles.

NEW VEHICLES IN DEALER INVENTORY:

There may be covered vehicles in dealer inventory. **It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect is remedied.** Violation of this requirement by a dealer could result in a civil penalty against the dealer of up to \$22,723 per vehicle. Accordingly, you must remedy covered vehicles in your new vehicle inventory before delivery.

In addition, we request that you remedy before delivery into commerce under a sale or lease any covered pre-owned vehicles in your inventory.

REIMBURSEMENT:

Tuscany or SCA will provide the upper control arms at no charge and reimburse your dealership directly for labor and front-end alignment.

QUESTIONS & ASSISTANCE:

For questions and assistance, including help in identifying whether any vehicles in your inventory are covered by this notification, please contact Jenee Pritt, Warranty Manager, jpritt@ridefox.com if it is a Tuscan or Harley-Davidson branded vehicle or Tim Hatcher, Thatcher@ridefox.com if it is a SCA Performance, Black Widow, Rocky Ridge, or RMT branded truck.

Thank you for your attention to this important matter.

Tim Hatcher, Warranty Manager
Fox Factory, Inc.