



Dutchmen

CROSSROADS

You are receiving this communication as you are a Key Express user at your dealership.

SAFETY ADVISORY 21-414

Safety Recall:

US: 21V-708

CAN: 2021-569

Keystone,

,
ballt@keystonerv.com

Dear :

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2019-2021 Aspen Trail, Bullet, Coleman, Cougar, Hideout, Passport, Springdale, Sprinter, and 2019 Fuzion, Impact, Kodiak, Residence, Retreat, Summerland Fifth Wheels and Travel Trailers. As a result, Keystone RV is conducting a safety recall.

Reason for This Recall

It has been decided that the Winn-Tec Model 6020 dual stage propane regulator may supply elevated, intermittent, or low propane pressure to the appliances. An increase in propane pressure, could cause the flame of the appliance to become larger, and under certain rare circumstances, may ignite adjacent materials resulting in a fire. Appliances that can be affected by an excessive flame are the stovetop, oven, water heater, furnace and refrigerator. The vehicles included in the recall are:

Year	Model	Serial Number Ranges
2019	Aspen Trail – All West Coast Models	KY920112 - KY923798
2020	Aspen Trail – All West Coast Models	LY920024 - LY923127
2021	Aspen Trail – All West Coast Models	MY920000 - MY924508
2019	Bullet – All Models	KD430165 - KD436285 KT430001 - KT436306 KX430142 - KX435913
2020	Bullet – All Models	LD430327 - LD435590 LT430000 - LT435556
2021	Bullet – All Models	MD430000 - MD437450 MT430122 - MT437775 MX430846 - MX437333
2019	Coleman – All Models	KJ930191 - KJ938143 KY930000 - KY939618
2020	Coleman – All West Coast Models	LY930086 - LY939457
2021	Coleman – All West Coast Models	MY930598 - MY943319
2019	Cougar – All West Coast Models	K1502058 - K1502604 KC500000 - KC511764
2020	Cougar – All West Coast Models	LC500000 - LC509168
2021	Cougar – All West Coast Models	MC500000 - MC511344
2019	Fuzion – All Models	KF810000 - KF810912
2019	Hideout – All excluding the following: 175LHS, 176LHS, 177LHS, 178LHS, 179LHS, 186LHS	K3246200 - K3249228 K7240033 - K7249276 KN240000 - KN244975
2020	Hideout – All excluding the following: 172LHS, 174RK, 175LHS, 176LHS, 177LHS, 178LHS, 179LHS, 186LHS	L7240000 - L7247770 LG247772 - LG247821 LN246715 - LN246715
2021	Hideout – All excluding the following: 172TX, 174RK, 175BH, 176BH, 177RD, 178RB, 179RB, 186SS	M1240943 - M1251306 M7240050 - M7252051 MG240000 - MG240457 MN240708 - MN251309
2019	Impact – All Models	KF815000 - KF815486
2019	Kodiak – All Models	KJ970000 - KJ970956
2019	Passport – All Models	KD410120 - KD415440 KK410235 - KK415422 KT410000 - KT410119 KX410387 - KX415258
2020	Passport – All Models	LD410121 - LD415190 LK410021 - LK415698 LX414878 - LX414879
2021	Passport – All Models	MD410225 - MD416609 MK410000 - MK417154 MX410540 - MX416559
2019	Residence – All Models	KW160000 - KW160310
2019	Retreat – All Models	KW260000 - KW260311
2019	Springdale – All Excluding the Following: 1700FQ, 1750RD, 1760BH, 1790FQ, 1800BH, 1860SS	K3100000 - K3106725 KG100015 - KG106602
2020	Springdale – All Excluding the Following: 1700FQ, 1720TH, 1750RD, 1760BH, 1790FQ, 1800BH, 1860SS	L3100143 - L3108515 LG100000 - LG108543 LW101252 - LW101411
2021	Springdale – All Excluding the Following: 1740RK, 1750RD, 1760BH, 1790FQ, 1800BH, 1860SS, 2010BH	M3100001 - M3112383 MG100000 - MG112380
2019	Sprinter – All Models	K1530000 - K1530973
2020	Sprinter – All Models	L1532712 - L1532785
2021	Sprinter – All Models	M1530000 - M1533327
2019	Summerland – All Models	K3150000 - K3151903

IMPORTANT

We apologize for any inconvenience, but parts to repair the vehicles are not currently available.

We are working closely with our suppliers to accelerate parts availability.

When parts become available, we will send another e-mail.

VINs in Your Inventory

Our records indicate unit(s) sold or in your present lot inventory fall within this range. Your dealership will be notified when parts are available to remedy affected units. Federal Law requires you to complete the recall service on those units before retail delivery.

Please log-in to Key Express for your list of VINs in campaign # 21-414.

Stock Inventory Assistance

If you currently have any dealership owned stock inventory that falls within this recall, please e-mail service@keystonerv.com with the VIN and “regulator recall” in the subject line to receive further assistance.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence, please feel free to contact us.

Sincerely,

KEYSTONE RV COMPANY

Rick Deisler
Vice President Service Operations

cc. National Highway Traffic Safety Administration (NHTSA)
cc. Transport Canada

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