



Audi

AUDI DEALER COMMUNICATION

Repair Available – Safety Recall 47R7 / Brake Booster

- This notice is for:**
- ✓ Dealer Principal
 - ✓ Service Manager
 - ✓ Warranty Administrator
 - ✓ General Manager
 - ✓ Parts Manager
 - ✓ Technicians
 - ✓ Sales Managers
 - ✓ Service Advisor

Date: September 23, 2021

Issue: An electronic component in the brake servo which was not manufactured according to the specifications could corrode during the vehicle’s service life and lead to functional issues with the brake servo causing a functional impairment of brake assist, ABS, electronic stability control and the speed indicator in the instrument cluster.

Full mechanical braking without brake boost is still possible but customers may experience increased brake pedal effort, hard brake pedal, an extended braking distance. In combination with the loss of ABS and ESC functionalities, this could increase the risk of a crash.

- Repair:**
- REPAIR AVAILABLE – September 24, 2021- Replace brake booster
 - See ELSA/ServiceNet for complete repair & claiming instructions
 - Check daily campaign open inventory report or OMD for affected vehicles in inventory
 - Repair every affected inventory vehicle before delivery to consumers.

Parts Department: There will be no parts allocation. See the campaign circular for complete parts details.

Affected Vehicles

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2021	2021	E-TRON	11
USA	2021	2021	E-TRON QUATTRO	27

**Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

- Notes:**
- Schedule owner repairs immediately
 - Owner mailing – September 2021

IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

New Vehicles in Dealer Inventory: It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

-END OF MESSAGE-

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.