

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Gregory Gunther, Department Manager, Vehicle Compliance and Analysis, Engineering Services
RE: <b>Recall Campaign Initial Notification</b> <b>Check the Welding of Suction Jet Pump Nozzle</b> <b>MY21 223 (S-Class)</b>	DATES: September 17, 2021

## **IMPORTANT RECALL CAMPAIGN INFORMATION**

Please see the attached documents related to the campaign listed above.

Please note that all customer inquiries should be directed to the Customer Assistance Center at 1-800-FOR-MERCEDES.

Sincerely,

Gregory Gunther

Department Manager, Vehicle Compliance & Analysis



Recall Campaign Initial Notification			September 17, 2021
Campaign No. :	NHTSA ID	Campaign Desc. :	<b>Check the Welding of Suction Jet Pump Nozzle</b>
TBA	21V704	21P2197416	
<p>This is to notify you of a new <b>Recall Campaign</b> to check the welding of the suction jet pump nozzle on <b>Z</b> Model Year (“MY”) 2021 223 (S-Class) vehicles. The recall campaign will be visible on the <a href="http://www.safercar.gov">www.safercar.gov</a> website and may generate questions from customers. Affected VINs will be flagged in VMI as "PENDING" on <b>September 17, 2021</b>.</p>			
<b>Background</b>			
<b>Issue</b>	Mercedes-Benz AG (“MBAG”), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year (“MY”) 2021 S-Class (223 platform) vehicles, a nozzle in the suction jet pump in the fuel tank might not have been installed, or properly secured within the pump according to current production specifications. If the nozzle was not properly secured, it could detach within the suction jet pump. As a result, the pump might not be able to supply the fuel pressure necessary for certain driving scenarios (e.g. reduced fuel level, full throttle operation), and could lead to a sudden engine stall without warning, which could increase the risk of a crash.		
<b>What We’re Doing</b>	MBUSA will conduct a voluntary recall. An authorized Mercedes-Benz dealer will check the fuel system on the affected vehicles and replace the fuel tank including the suction jet pump, if necessary.		
<b>Parts</b>	<b>Remedy is not available at this time.</b>		
<b>Vehicles Affected</b>			
<b>Vehicle Model Year(s)</b>	2021		
<b>Vehicle Model</b>	S-Class		
<b>Vehicle Populations</b>			
<b>Total Recall Population</b>	7		
<b>Total Vehicles in Dealer Inventory</b>	1		
<p><b>Given this notice, it is <u>a violation of Federal law</u> for a dealer to sell or lease any <u>new MY21 S-Class</u> vehicles in dealer inventory covered by this notification until the vehicle has been repaired. Once the remedy is available, the vehicles will be flagged as “OPEN” and Work Instructions will be available in Star TekInfo. Once the repair is complete, the vehicle may be sold or leased.</b></p> <p><b>Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired. As a matter of normal service process, please check for other repair measures which might be applicable to the vehicle(s).</b></p> <p><b>Additionally, given this notice, it is <u>a violation of Federal Law for car rental companies</u> to rent new MY21 S-Class vehicles covered by this notification until the vehicle has been repaired.</b></p>			
<b>Next Steps/Notes</b>			
<b>Customer Notification Timeline</b>	Customer letters will be mailed after the remedy becomes available.		
<b>AOMS/SOMS</b>	AOMs – This recall may generate questions from your dealers. Please forward this notice to your dealers ASAP.		
<b>Rental Fleet Partners</b>	This recall may affect vehicles in your fleet. Please contact your respective MBUSA fleet representative for further information and next steps. For repairs, please contact your preferred MBUSA dealer.		
<p>While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEDES.</p>			

