



IMPORTANT SAFETY RECALL INFORMATION

September 16, 2021

NHTSA Recall#: 21V703
Maserati Recall # 434

Dear Maserati Dealer:

This notification is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Maserati S.p.A. and Maserati North America, Inc. (MNA), have decided that a defect that relates to motor vehicle safety exists in certain 2021 Model Year Maserati Quattroporte, Ghibli, and Levante vehicles.

Maserati S.p.A. and MNA have determined that the above-described vehicles may contain seatbelt retractors with suspect Automatic Locking Retractor (“ALR”) levers that affect the ALR function of the seatbelt retractor for child restraint seats. The ALR may deactivate earlier than intended and may not tightly secure to the vehicle seat which may result in increased risk of injury in a crash to the occupant of the child restraint seat.

The remedy is to introduce a specific procedure to inspect seatbelt retractors and replace as needed. The remedy will be performed free of charge to the vehicle owner. MNA will pay you for the costs and labor necessary to remedy this recall campaign. The necessary components for this recall are currently available to dealers, and owners will be directed to contact their dealers for repairs.

Maserati dealers must ensure recalls are completed after having been notified by MNA that a safety-related defect or noncompliance exists in any motor vehicle or item of replacement equipment in the dealer’s possession at the time of notification. In MNA’s case, this notification would typically be made by the issuance of a recall notification in the form of a Technical Bulletin.

Under the National Traffic and Motor Vehicle Safety Act of 1966, as amended, if a recall campaign is announced by MNA, **dealers must ensure that all recalls on new vehicles and new items of replacement equipment are completed BEFORE delivery to the consumer.**

This means that dealers must not illegally sell, lease, or deliver new motor vehicles or new items of replacement equipment to consumers with an open recall.

Under the terms of the Certified Pre-Owned (“CPO”) program, CPO vehicles with an open recall may not be sold or delivered to the consumer.



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Finally, MNA dealers **should not sell or use parts that have been recalled by MNA. Please follow the specific instructions provided by MNA about the return or disposition of the parts.**

If you have any of the affected vehicles in your stock, you must not sell them until you have performed the necessary recall repairs on the vehicle. If you have sold any of the vehicles with VINs indicated in the enclosed instructions and have not yet sent in the new owner information to MNA, please do so at once so that MNA may notify these owners.

Thank you for your cooperation.

Sincerely,

Maserati Technical Safety and Regulatory Compliance