



R21BL

IMPORTANT SAFETY RECALL NOTICE
NHTSA Campaign Number: 21V-696 (School Bus)

DATE: March 31, 2022
TO: U.S. DEALERS
SUBJECT: R21BL - FMVSS 111 Noncompliance, Cross-View Mirror Visibility

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

This important safety recall notice applies to your buses identified by both Blue Bird Body Number and Vehicle Identification Number (VIN) on the attached yellow cover sheet.

Blue Bird Body Company is voluntarily recalling the following:

- Certain model year 2022 Blue Bird Vision School Buses
 - manufactured from March 16, 2021 through August 20, 2021

On the subject buses, it has been determined that certain Blue Bird buses equipped with cross-view mirrors and a Mobileye collision mitigation system may fail to conform to the Federal Motor Vehicle Safety Standard Number 111, "Rearview Mirrors" requirement for mirror visibility.

Blue Bird shall conduct a voluntary safety recall to correct this noncompliance. Blue Bird has worked with Mobileye to develop a new camera assembly with updated mounting hardware and software which will allow the camera location to be moved to the driver's windshield. This new mounting location will not block the driver's view of the cross-view mirror, per the FMVSS 111 Test Specifications. An obstructed view of the passenger side cross-view mirror increases the risk of injury for pedestrians. All affected units will need to be reworked to include the new camera placement. **The Blue Bird Dealer and Safety Vision (Mobileye Certified Technician) expect to begin to schedule appointments on May 2, 2022.**

Corrective Action:

Blue Bird will communicate a list of all affected units to each Dealer. It is the responsibility of the Dealer to communicate the list of affected units to each Customer. Safety Vision, Blue Bird's supplier for the Mobileye product, will be providing all parts and labor required for the repair. A designated contact for Safety Vision will be provided to the Dealer. It is the responsibility of the Dealer to provide a location, date and time that each vehicle will be available for repair to Safety Vision so that a site visit can be coordinated. Safety Vision will arrange for a Mobileye Certified Technician to visit each unit at the agreed upon location, date and time, and complete the necessary repairs. The repair process will consist of:

- Removing the current camera assembly and any tape residue on the windshield
- Installing the new camera assembly, on the driver's side windshield
- Validate system functionality

Upon completion of the repair, a certified driver will need to be available to take the vehicle on a short road test under the supervision of the Mobileye Certified Technician to validate all system function.



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Parts:

Safety Vision, Blue Bird's supplier for the Mobileye product, will be providing all parts. Updated Mobileye Camera Assembly Part Numbers: 10076365, 10076366, 10076367, 10076368, 10076369, 10076370, 10076371, and 10076372.

Labor Reimbursement:

Blue Bird will reimburse the labor cost of repairs relating to this recall at no cost to you the Dealer or to the vehicle owner. Safety Vision will notify Blue Bird of the units that have been remedied.

If Blue Bird's records indicate bus(es) subject to this recall were delivered in your service area, a list of affected bus(es) will be enclosed. The bus(es) will be identified by Blue Bird Body Number and Vehicle Identification Number (VIN) on the enclosed yellow cover sheet. **Dealers should verify correct owners and assure that complete mailing and shipping addresses are provided for each listed owner.**

It is the Dealer's responsibility to verify that the correct owner name, address, and telephone number is provided for each listed vehicle. Any corrections or updates should be made in ClaimsCenter. Addresses that cannot be updated should be forwarded to the Recall Administrator.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Dealers are reminded of their responsibilities under Section 154 of The National Traffic and Motor Vehicle Safety Act of 1991. Dealers are required to complete modifications on units in their inventory before delivering to the final owner. Reference Blue Bird Body Company Distributor Memo No. 42-92.

If you have in your possession or have sold a bus that was purchased from another Dealer that may be affected by this recall, please notify Lisa Hancock at 478-822-2242 or lisa.hancock@blue-bird.com Questions regarding this recall campaign should be directed to Lisa Hancock.

Sincerely,

Lisa Hancock

Corporate Recall Administrator

Blue Bird Corporation

3920 Arkwright Road, Suite 200, Macon, Georgia 31210

Phone 478.822.2242

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BLUE BIRD BODY COMPANY

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