

NOTIFICATION OF SAFETY RECALL H378-SEAT BELT AUTOMATIC LOCKING RETRACTOR (ALR) (NHTSA 21V-667)



NAS21.09.012

RECALL

USA

AFTERSALES BULLETIN

SEPTEMBER 16, 2021

Jaguar Land Rover North America, LLC has informed the National Highway Traffic Safety Administration (NHTSA) of its intent to perform a Recall on certain Land Rover vehicles imported into the United States market. Information relating to this Recall will be posted on the National Highway Traffic Safety Administration website.

United States Federal regulations require that retailers must be notified within a reasonable time after the manufacturer decides that a defect that relates to motor vehicle safety or a noncompliance exists.

United States Federal law requires retailers to complete any outstanding Recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a retailer could result in a maximum civil penalty of up to \$22,992.00 per violation and \$114,954,525.00 for a related series of violations.

This Aftersales Bulletin serves as notification to all Land Rover retailers in the United States and Federalized Territories that any affected new vehicles may not be sold and delivered for customer use until the Recall repair is completed.

DESCRIPTION OF ISSUE

An issue has been identified on certain Jaguar vehicles within the listed Affected Vehicle Range where, seatbelt assemblies manufactured by Autoliv may not meet the performance requirements of occupant crash protection.

Due to a subcomponent company manufacturing issue, the ALR lever inside affected seatbelts may unintentionally deactivate early and switch to Emergency Locking Retractor (ELR) mode; which could allow the seatbelt to become loose increasing the risk of injury.

AFFECTED VEHICLE RANGE

A total of 5,146 vehicles are potentially involved in the USA and Federalized Territories.

F-PACE (X761)

Model Year:2020-2021

VIN: SADCZ2EE8LA662592 to SADCJ2EX8MA671433

F-TYPE (X152)

Model Year:2021-2022

VIN: SAJD55FE1MCK72954 to SAJD81EEXNCK77203

XF (X260)

Model Year:2021

VIN: SAJBL4GX4MCY87778 to SAJBL4GX1MCY89942

Visit the British Brands Sales Suite (BBSS) website for a list of affected vehicles at your retailer.

EFFECT ON VEHICLE OPERATION

In order to secure certain child seats using only the seatbelt, the seatbelt must be put in Automatic Locking Retractor (ALR) mode to remove extra seatbelt slack. Due to a subcomponent company manufacturing issue, the ALR lever inside affected seatbelts may unintentionally deactivate early and switch to Emergency Locking Retractor (ELR) mode; which could allow the seatbelt to become loose that could lead to an increased risk of injury. This concern does not impact the compliance or functionality of the seat belt assemblies with respect to their normal use by adult passengers or use of the LATCH system to secure child restraint seats

SERVICE PROGRAM / REWORK ACTION

Owners will be notified by mail and instructed to take their vehicle to an authorized retailer who will inspect the seat belt assemblies. If any seat belt is found to be faulty, it will be replaced. There will be no charge to owners for this action under this Program.

Unsold vehicles must have this done as part of the Pre-Delivery Inspection (PDI) process and/or before vehicle handover to the customer.

OWNER NOTIFICATION

Owner notification is expected to occur on or before October 22, 2021.

ACTION TO BE TAKEN

Use the Jaguar Land Rover claims submission system to make sure that the vehicle is affected by this Program prior to undertaking any rework action.

Retailers are required to HOLD affected new vehicles that are within your control and refrain from releasing the vehicles for new vehicle sale pending completion of the rework action.

Jaguar Land Rover North America, LLC recommends that affected sales demonstrator and loaner vehicles are repaired before use and that used vehicles are repaired before sale. Retailers who choose to proceed against this recommendation, where legally permitted, must clearly and conspicuously disclose the open recall to the applicable customers.

A Technical Bulletin will be published once inspection and repair instructions are finalized.

Thank you for your cooperation in this matter. Jaguar Land Rover North America apologizes for any inconvenience this may cause.