



New Safety Recall Advanced Communication – Y58

FCA US LLC (FCA US) has announced a safety recall on certain 2021 Model Year (LA) Dodge Challenger vehicles involving the Instrument Panel Cluster (IPC).

VINs identified as being involved in this campaign are currently live and searchable. **Stop sale is in effect for the above-identified vehicles**.

Vehicles impacted by a stop sale are eligible for reimbursement allowance through the Recall Floorplan Reimbursement Policy (RFPRP), which can be requested upon recall claim submission.

<u>IMPORTANT</u>: Some of the involved vehicles may be in dealer new vehicle inventory. Federal law requires you to complete this recall service on these vehicles before retail delivery. Violation of this requirement by a dealer could result in a civil penalty of up to \$21,000 per vehicle. Involved vehicles can be determined by using the VIP inquiry process.

REASON FOR THIS SAFETY RECALL

Some of the above vehicles have an Instrument Panel Cluster (IPC) that has an incorrect software version. Suspect vehicles included in this recall may not illuminate the required telltales. Failure to illuminate required telltales as appropriate may prevent the operator from receiving information regarding the status of vehicle safety systems.

The condition described above does not comply with Federal Motor Vehicle Safety Standard (FMVSS) 571.101 Controls and Displays S5.3 requires vehicles to "illuminate telltales and their identification sufficiently to make them visible to the driver under daylight and nighttime driving conditions."

SERVICE ACTION

FCA US will conduct a voluntary safety recall on all affected vehicles to reprogram suspect instrument clusters with the correct software version. Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in 3rd Quarter of 2021.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.