

GLOBAL SAFETY FIELD INVESTIGATIONS  
DCS6234  
URGENT - DISTRIBUTE IMMEDIATELY

Date: August 9, 2022

Subject: N212345943-02 - Safety Recall  
High Voltage Battery May Melt or Burn  
Final Remedy for New/Unsold Dealer Inventory Vehicles  
Additional Vehicles Have Been Moved to 'Open' Status

Models: 2020 – 2022 Chevrolet Bolt EV  
2022 Chevrolet Bolt EUV

To: All General Motors Dealers

Additional 2020 – 2022 model year Chevrolet Bolt EV and Bolt EUV vehicles have been moved to 'Open' status in IVH and are now eligible for a High Voltage Battery Module replacement in bulletin N212345943-02.

For affected new/unsold dealer inventory, VINs will be updated in IVH based on the below criteria.

**VIN Movement in IVH:** As new/unsold dealer inventory VINs become eligible for final repair in N212345943-02, they will move from "Incomplete-Limited or No Parts" status to "Open" status in IVH.

As a reminder, select VINs will be placed in OPEN status in N212345943-02, generally based on production build date, beginning with the oldest build date first. This process will continue in a weekly cadenced fashion until all VINs are placed in OPEN status in IVH for new/unsold dealer inventory.

- New/unsold dealer inventory VINS will begin to be opened only for Chevrolet EV certified dealers who have met all Bolt recall specific training, tool and equipment requirements.
- High voltage batteries for new/unsold vehicles will arrive with an insert in the Bill of Lading pocket on the top of the crate that indicates "Attention: Dealer, Battery for New Dealer Inventory, VIN Specific." See bulletin for picture of insert.
- High Voltage Batteries can only be installed into assigned VINs in "Open" status in IVH.
- **No substitutions to other VINs will be permitted.**

Please verify a VIN's involvement in this field action by checking in IVH prior to performing any repairs. The Dealer Maxis App via Global Connect can be utilized to download a list of eligible 'open' VINs. Dealer Maxis should be queried at a minimum weekly for the most up-to-date information on all open field actions. IVH is the best source for individual VIN inquiries.

**IMPORTANT**

Failure to use the ZFA Multimodule Coordinated sequential programming procedure will result in claim rejection, and may require the vehicle to be reprogrammed.

**Question and Answer Document (FAQs)**

Attached to this message you will find a document that addresses the eight most likely questions regarding this Safety Recall.

**Global Warranty Management (GWM)**

The Required Field Action section on the Investigate Vehicle History (IVH) screen was updated August 8, 2022. A list of involved vehicles in dealer new inventory is attached to this message.

END OF MESSAGE  
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