

**Reference Number: 202310200006**

GLOBAL SAFETY FIELD INVESTIGATIONS

DCS6682

DISTRIBUTE IMMEDIATELY

Date: October 20, 2023

Subject: Chevrolet Bolt Software Final Remedy Compensation Program

Models: 2020-2022 Chevrolet Bolt EV

2020-2022 Chevrolet Bolt EUV

To: ALL Chevrolet EV Certified Dealers

General Motors appreciates both our customers and our dealers' patience as we developed the Software Final Remedy for remaining affected 2020-2022 Chevrolet Bolt EV and EUV customers as part of safety recall #N212345944. We are confident that the final resolution will provide our customers with many more years of enjoyment with their vehicle. We are asking customers to contact their Chevrolet EV Certified Dealer to arrange an appointment if they have not had the final software remedy performed for this recall. Customers who have already received the final software remedy do not need to schedule an appointment.

A \$1,400 owner compensation program is available for owners eligible for the software remedy in an effort to encourage remedy adoption and foster recall repair rates. Eligible owners or lessees of affected vehicles will be sent a one-time communication through postal mail on October 20, 2023. Owners will be directed to a self-serve website to redeem the offer. They must complete their registration by 12/31/2023 and have the software remedy performed by 12/31/2023 to be eligible for fulfillment of the offer. Instructions for how to register for the compensation program are provided in the owner letter. A copy of the owner letter and envelope as well as program FAQ's are attached to this message for your reference.

**\$1,400.00 Visa eRewards Card Offer**

Owners who schedule and complete the safety recall repair and register for the compensation program will receive a \$1,400 payment in the form of a Visa eRewards Card. In order to participate in the compensation program, owners must have the software final remedy installed by 12/31/2023 and register for the compensation program by 12/31/2023.

The registration site is: [www.chevy.com/boltcompensation](http://www.chevy.com/boltcompensation)

(Please Note: Website address IS NOT case-sensitive)

END OF MESSAGE

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