

GLOBAL SAFETY FIELD INVESTIGATIONS  
DCS5908  
URGENT - DISTRIBUTE IMMEDIATELY

Date: August 20, 2021

Subject: N212333380 - Safety Recall  
Rear Passenger Seat Belt Retractor Bolt Not Installed

Models: 2019-2021 Cadillac XT4  
2016-2021 Chevrolet Malibu

To: All General Motors Dealers

General Motors is releasing Safety Recall N212333380 today. The total number of U.S. vehicles involved is approximately 402. Please see the attached bulletin for details.

**Question and Answer Document (Q&A)**

Attached to this message you will find a document that addresses the ten most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

**Customer Letter Mailing**

The customer letter mailing will begin in September 2021.

**Global Warranty Management (GWM)**

The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated August 21, 2021 or sooner. A list of involved vehicles in dealer new inventory is attached to this message. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE

GLOBAL SAFETY FIELD INVESTIGATIONS