



February 4, 2022

FOLLOW-UP NOTICE

ATTENTION: ALL DEALER PRINCIPALS

THIS IS A FOLLOW UP NOTICE TO ADVISE THAT THE REMEDY PART IS NOW AVAILABLE.

Kia America, Inc., pursuant to the National Traffic and Motor Vehicle Safety Act, is conducting a Noncompliance Recall Campaign on certain 2016-2018 MY 4-door & 2-door Forte vehicles manufactured from March 2, 2016 through July 27, 2018 and certain 2018-2019 MY 4-door Rio vehicles manufactured from June, 1 2017 through July 5, 2019.

In high-temperature conditions, a thermal crack can develop in the pawl of the trunk latch which can intermittently cause the trunk's interior emergency release to be inoperative. As a result, the subject vehicles fail to comply with the requirements of FMVSS 401, "Interior Trunk Release". In the rare event that a person is inside the trunk compartment at the same time the latch pawl cracks, the person may not be able to get out of the trunk. The inability to get out of the trunk increases the risk of injury.

Your Service Manager was sent a copy of the follow-up owner notification letter and a Q&A guide for recall questions both of which describe the issue and information on how to access the list of affected vehicles. Kia will be mailing follow-up notices to the affected vehicle owners gradually, in multiple waves, from **February 10, 2022 through April 29, 2022** advising them that the remedy part is now available and for them to contact their authorized Kia dealer to have the repair completed.

What Should You Do?

Please make certain the appropriate personnel in your dealership are familiar with the details of this recall campaign to ensure proper responses to customer inquiries and requests to have the campaign performed on their vehicles.

NHTSA ADVISORY: It is a violation of Federal law for a dealer to deliver a new motor vehicle covered by this notification under a sale or lease until the defect is remedied.

LEGAL PRIVACY LIABILITY NOTICE: Pursuant to the terms of the Dealer Sales and Service Agreement and the Gramm-Leach-Bliley federal consumer privacy act, you are required to keep confidential any and all information and documents provided to you by Kia America, Inc. or generated by you in the conduct of carrying out work under that Agreement regarding Kia vehicle purchasers and owners, including but not limited to warranty claim information. Kia dealers may use such owner information for the sole purpose of conducting and performing this noncompliance recall campaign, and for no other purpose.

If you have any questions, please contact your Kia District Parts & Service Manager.

Sincerely,

Kia Service Department

Enclosures